



**(915) 532-8543 Fax (915) 544-6824**

**E-mail: ALFC.com**

**Services:** Support group for chemical dependent – adults & youth; family support group; teen counseling through prayer.

**Eligibility:** Open

**Fees:** None for youth between 14 – 20 years old.

**Hours:** Varies with services

**Intake Procedure:** Varies with services

**Geographic Area Served:** Citywide

**Other:** Meeting address for support group held 7 p.m. on Tuesdays at 1000 Valley Crest, El Paso, Texas 79907

#### **ADVOCACY CENTER FOR THE CHILDREN OF EL PASO**

**1100 E. Cliff Drive, Bldg D, El Paso, TX 79902**

**(915) 545-5400 Fax (915) 545-5414**

**Services:** Child victims of severe physical and sexual abuse and their non-offending family members.

**Eligibility:** Victimized youth

**Fees:** None

**Hours:** M-F 8 a.m. - 5:30 p.m.

**Intake Procedure:** Agency referral

**Geographic Area Served:** El Paso County

#### **ADVOCACY, INCORPORATED**

**300 E. Main, Suite 205 El Paso, TX 79901**

**(915) 542-0585 (Voice/TDD) 800-948-1825 (Voice/TDD) Fax (915) 542-2676**

**E-mail: [mcontreras@advocacyinc.org](mailto:mcontreras@advocacyinc.org) Maria Contreras**

**Website: [www.advocacyinc.org](http://www.advocacyinc.org)**

**Service:** Protection and advocacy agency for the State of Texas. Advocate for the legal rights of persons with disabilities – mental health rights, employment discrimination, children's rights in special education, and other areas such as social security beneficiaries that want to return to work.

**Eligibility:** Must have some type of disability.

**Fees:** None

**Hours:** 8 a.m. – 6 p.m., Mon-Fri.

**Intake Procedure:** Call (915) 542-0585 or 1-800 948-1824 Mon-Fri., 8 a.m. – 5 p.m.

**Geographic Area Served:** El Paso and surrounding counties.

#### **ALCOHOLICS ANONYMOUS**

**3318 Douglas, El Paso, TX 79903**

**(915) 562-4081**

**Services:** Recovery Support Group

**Eligibility:** Desire to stop drinking

**Fees:** None

**Hours:** 24 hrs per day/7 days per week

**Intake Procedure:** Client walk-in; phone call; appointment

**Geographic Area Served:** Countywide, Spanish programs available in Lower Valley

**Other:** Call (915) 562-4083 for Al-Anon for families of alcoholics and/or Ala-Teen for teens of alcoholics.

- National Institute on Alcohol Abuse & Alcoholism: [www.niaaa.nih.gov/](http://www.niaaa.nih.gov/)
- U.S. Dept. of Health & Human Services, Substance Abuse & Mental Health Services Administration: [www.samhsa.gov/index.aspx](http://www.samhsa.gov/index.aspx)

#### **ALIVIANE - Administrative**

**11960 Golden Gate, El Paso, TX 79936**

**(915) 782-4000 Fax (915) 782-4040**

**Services:** Drug treatment/prevention/counseling

**Eligibility:** Varies by program

**Fees:** None

**Intake Procedure:** Call Administrative Office for information on all programs.

**Components:**

Men's Residential – substance abuse rehabilitation; medical detox unit  
10690 Socorro, El Paso, TX 79927 (915) 858-6208 Fax (915) 858-0435

Women's Residential – substance abuse rehabilitation; medical detox unit  
7722 North Loop, El Paso, TX 79915 (915) 782-4014 Fax (915) 775-2470

Alianza Familiar – prevention for ages 6-11.  
11980 Socorro Rd., El Paso, TX 79927 (915) 851-1707 Fax (915) 851-1529

IMASTAR – prevention for youth ages 13-17 – Socorro ISD only  
(Substance abuse treatment program at Keys Academy)  
313 Rio Vista, El Paso, TX 79927 (915) 858-1881 Fax (915) 858-1017

Las Puertas Abiertas – homeless adults with substance abuse  
1208 Myrtle, El Paso, TX 79901 (915) 351-6677 Fax (915) 351-2259

Mas Fuerza a la Familia – prevention/counseling for parents and youth.  
7722 North Loop, El Paso, TX 79915 (915) 782-4032 Fax (915) 881-9955

PRIDES – youth program for substance abuse education/prevention  
600 S. Park, El Paso, TX 79901 (915) 544-8454 Fax (915) 544-1506

TRY – treatment recovery facility -prevention, counseling, outpatient for ages 13-17.  
2007 Texas Ave., El Paso, TX 79903 (915) 775-2501 Fax (915) 775-2470

Methadone  
5160 El Paso Drive, El Paso, TX 79915 (915) 779-4527 Fax (915) 779-3511

Outpatient  
5160 El Paso Drive, El Paso, TX 79915 (915) 779-3764 Fax (915) 775-0283

HIV  
11960 Golden Gate, El Paso, TX 79936 (915) 782-4042 Fax (915) 856-2272

**ALTERNATIVES CENTRE FOR BEHAVIORAL HEALTH**

**5001 Alabama, El Paso, TX 79930**

**(915) 565-4800 Fax (915) 565-3163**

**E-mail:** [acb3@netscape.net](mailto:acb3@netscape.net) Jennifer Banks, R.N.

**Web site:** [www.alternativescentre.com](http://www.alternativescentre.com)

**Service:** Increase adolescent knowledge of various coping and refusal skills; increase awareness of the consequences of drug and alcohol abuse; provide necessary tools to make informed decisions.

**Eligibility:** Ages 13-18 and their families.

**Fees:** Most managed care panels. Tricare. only partial program in El Paso (government provider), Blue Cross provider

**Hours:** 12 p.m. – 5 p.m. school session

9 a.m. – 1 p.m. – summer session

**Intake Procedure:** Walk in; call for appointment

**Geographic Area Served:** El Paso County

Other: Small therapeutic groups; interactive activities; individual, family therapy, medication management, transportation provided, coordination with probation offices (juvenile outpatient commitments).

**AMERICAN CANCER SOCIETY**

**909 E. San Antonio, El Paso, TX 79901**

**(915) 544-4425**

**Service:** Educational information to community, groups and schools. Curriculum and handout materials on prevention issues. Assists communities and worksites to develop wellness programs. Provides service to cancer patients as well as early detection programs

**Eligibility:** N/A

**Hours:** Office, 8 a.m. – 5 p.m./flexible

**Intake Procedure:** Call

**Geographic Area Served:** El Paso County

**Other:** Texas Cancer Council: <http://www.txcancer.org/tcc.html>; Texas Cancer Data Center: <http://www.txcancer.org>; Cessation – A Smoke Free Paso Del Norte: 915.534.QUIT

## AMERICAN COUNSULATE

### EMERGENCY CELL PHONE NUMBERS EFFECTIVE FEB. 17, 2006:

Dialing in Juarez: 044-656-265-8484

Dialing in Mexico: 01-656-265-8484

Dialing in the U.S.: 011-52-656-265-8484

## AMERICAN LEGION LAW ENFORCEMENT POST 74

1532 Charles Owens, El Paso, TX, 79936

Phone: (915) 598-4348 Fax (915) 629-8116

E-mail: [LwEnfPst74@juno.com](mailto:LwEnfPst74@juno.com)

**Service:** Temporary family financial assistance, children & youth education pamphlets - drug awareness, suicide prevention, child do's and don'ts

**Eligibility:** N/A

**Fees:** None

**Hours:** Appointment

**Geographic Area Served:** El Paso County families and veterans

## AMERICAN LUNG ASSOCIATION OF TEXAS WESTERN REGION

4141 Pinnacle Suite 212, El Paso, TX 79902

(915) 532-6776 Fax 532-7231, 1 - (800) -lungusa

E-mail: [terraza@texaslung.org](mailto:terraza@texaslung.org)

**Service:** Tobacco education programs, Asthma Programs, ETS education for expectant parents & ETS education for parents of asthmatic children.

**Eligibility:** Open

**Fees:** None

**Hours:** 8 a.m. – 4:30 p.m., M-F

**Geographic Area Served:** Texas, Western Region

## AMERICAN RED CROSS – EL PASO AREA CHAPTER

3620 Admiral St., El Paso, TX 79925

(915) 592-0208 Fax (915) 592-8751

E-mail: [elpaso@usa.redcross.org](mailto:elpaso@usa.redcross.org) or [kangp@usa.redcross.org](mailto:kangp@usa.redcross.org)

Web site: [www.redcrosselpaso.org](http://www.redcrosselpaso.org)

**Service:** Disaster Services, CPR/First Aid Training, Lifeguard Training

**Eligibility:** Displaced due to disaster

**Fees:** Disaster assistance is free; call for training

**Hours:** Mon-Fri, 8 a.m. – 4:30 p.m.

**Intake Procedure:** Call

**Geographic Area Served:** El Paso, Culberson, Hudspeth Counties

**ANNUCIATION HOUSE****815 Myrtle Ave. El Paso, TX 79901****(915) 533-4675, Fax: (915) 351-1343****Service:** Hospitality, we take families and those who need shelter for a short period of time----all undocumented.**Eligibility:** Immigrant, Refugee, Undocumented Aliens**Fees:** None**Hours:** 7 a.m. to 10 p.m. M-F**Intake Procedure:** Volunteers explain to the guests the regulations and rules of the House. These rules are then given to the guests in written form. Guests are held responsible for these regulations and rules.**Geographic Area Served:** El Paso County**ASSISTANCE LEAGUE OF EL PASO – Operation School Bell****2728 E. Yandell Dr., El Paso, TX 79903****(915) 564-0600 Fax (915) 564-0902****Service:** Provide school clothes/uniform**Eligibility:** Through school**Fees:** None**Hours:** By appointment**Intake Procedure:** School referral**Geographic Area Served:****AVANCE, INC.****720 Arizona Ave., El Paso, TX 79902****(915) 351-2419 Fax (915) 351-2457****E-mail: [emata@avance-elpaso.org](mailto:emata@avance-elpaso.org)****Service:** Helping young families break the cycle of poverty through early childhood development, parenting, and adult literacy. Early Childhood Center; education for 0-7 years old; ESL & computer classes; GED classes. Transportation available.**Eligibility:** Children 0-7 years; Parent, no GED or high school diploma**Fees:** NoneAccessible to persons with disabilities: Y**Hours:** 8:30 a.m.– 2:30 p.m., M-F**Intake Procedure:** Application and orientation**Geographic Area Served:** El Paso**Other:** Classes at

Lee Elementary (79904) Northeast

St. Pius Catholic Church (79905) – Central

County Self-Help Center, Agua Dulce (79928) – Far East

Robert F. Kennedy Pre-K (79907) – Ysleta/Lower Valley

Borrego Elementary, San Elizario (79849) – Lower Valley

Davenport Elementary, Canutillo (79932) – Canutillo/Upper Valley

\*Burleson Elementary (79905) – East Central

\*Lamar Elementary (79902) – Central

Office – Central (see above)

\*Even start school sites

**BIENVIVIR SENIOR HEALTH SERVICE****2300 McKinley, El Paso, TX 79930****(915) 562-3444 Fax (915) 566-2351****Service:** Physician care, day health care, rehabilitation services, transportation, medications, personal care, and much more.**Eligibility:** 55 years or older, live in Bienvivir service area.**Fees:** Medicare, Medicaid, or private insurance**Hours:** 7 a.m. 5 p.m.Accessible to persons with disabilities: Y**Intake Procedure:** Call 562-3444, Intake Department**Geographic Area Served:** Call for service area; El Paso only

**Other:** Not a nursing home; participants live at home and attend center for services.

**BIG BROTHERS BIG SISTERS**

1724 Wyoming, El Paso, TX 79902

(915) 544-4203 Fax (915) 544-4368

**Service:** Provide mentors 18-years-old and above for a one -year commitment.

**Eligibility:** Boys and girls ages 6-16 from single parent homes.

**Hours:** Mon-Fri., 9 a.m. - 5 p.m.

**Intake Procedures:** Call for details

**Geographic Area Served:** El Paso County

**BOYS & GIRLS CLUB OF EL PASO**

801 South Florence, El Paso, TX 79901

(915) 532-7410

**Service:** Crafts & leisure, personal values development programs; 1 on 1 staff & individual or staff & peer group relationships; weight training athletics; delinquency prevention; recreational activities.

**Eligibility:** Coed: ages 6-18 yrs

**Fees:** \$2 annually

**Hours:** May-Aug; 12 p.m. – 5 p.m., Sept-May 2:30 p.m. - 7:30 p.m.

**Intake Procedure:** Client phone/walk-in, referral

**Geographic Area Served:** El Paso County:

**Other (branch locations):** 4625 Delta Street, El Paso, TX 79905 (915) 532-3736

8501 Diana, El Paso, TX 79924 (915) 757-9398

14900 Gregg, El Paso, TX 79938 (915) 921-5188

9068 Socorro Road, El Paso, TX 79907 (915) 859-4743

600 South Zaragoza (Kennedy Unit), El Paso, TX 79907(915)849-3692

**BOYS SCOUTS OF AMERICA, YUCCA COUNCIL**

7601 Lockheed, El Paso, TX 79925

(915) 772-2292 Fax (915) 772-4535

**Service:** Citizenship training, character development, personal fitness, leadership training for boys (6-20 years). Career and hobby exploring programs for young men and women ages 14-20 years.

**Eligibility:** Boys 7-20, Girls 14-20.

**Fees:** \$ 10 youth and adult membership per month.

**Hours:** M-F, 8:00 a.m. - 5:00 p.m.

**Intake Procedures:** Call area office for placement.

**Geographic Area Served:**

**CANDLELIGHTERS**

1900 N. Oregon Suite 402, El Paso, TX 79902

(915) 544-2222 Fax (915) 544-6313

**Service:** Help children & families deal with cancer trauma, emergency funds for medicine, travel; crisis, support groups, summer camp for kids with cancer and their siblings; food pantry; and more.

**Eligibility:** Cancer diagnosis for ages under 21.

**Fees:** None

**Hours:** M-F; 8 a.m. – 5 p.m.

**Intake Procedure:** Referral by medical/social professional; family contact

**Geographic Area Served:** Greater El Paso Area

**CASA ESPERANZA ACTIVITY & LEARNING CENTER**

2030 Texas (rear #2), El Paso, TX 79901

(915) 351-9256 Fax (915) 351-9258

**Services:** Assists the mentally ill – reintegration skills, computer lab, arts & crafts; family/support group for friends & family

**Eligibility:** Age 18 and older

**Fee:** None

**Hours:** 10 a.m. – 4 p.m., Mon., Tues., Thurs., Fri., Sat.

**Intake Procedure:** Call or walk in

**Geographic Area Served:** City of El Paso

**Other:** Non-profit organization. Affiliated with El Paso Advocacy for Mental Health Inc. and NAMI.

**CATHOLIC CHARITIES:**

**St. Vincent de Paul Thrift Store**

**2104 N. Piedras, El Paso TX 79930**

**(915) 564-4357 Fax (915) 564-9832**

**Service:** Clothing, furniture, household furnishings.

**Eligibility:** Must have a letter from a sponsor (school/agency) for obtaining basic need(s) at no cost.

**Fees:** None, with letter from counselor or sponsor

**Hours:** 10 a.m. – 4 p.m., Mon.-Sat.

**Intake Procedure:** Walk in/call if needing specific item for client in need; based on availability.

**Geographic Area Served:** N/A

**St. Vincent de Paul Thrift Store – Financial Aid**

**2104 N. Piedras, El Paso TX 79930**

**(915) 564-4357 Fax (915) 564-9832**

**Service:** Financial aid for basic needs in an emergency situation

**Eligibility:** Must be an emergency

**Fees:** None

**Hours:**

**Intake Procedure:** Call the Piedras office for the St. Vincent de Paul in your area; if funding not available, call hot line (915) 564-9832

**Geographic Area Served:** N/A

**St. Vincent de Paul Thrift Store - Ladies of Charity Food Bank**

**2104 N. Piedras, El Paso TX 79930**

**(915) 564-4357 Fax (915) 564-9832**

**Service:** Food distribution is on the 1<sup>st</sup> Tues of each month

**Eligibility:** Enroll at 2104 N. Piedras

**Fees:** None

**Hours:** 7:00 a.m. – 10 a.m.

**Intake Procedure:** Register a month prior; on the 1<sup>st</sup> Monday of the month fill out paperwork at the Piedras office to pick up groceries the following day (the 1<sup>st</sup> Tuesday of the month).

**Geographic Area Served:** N/A

**Counseling Services**

**499 St. Matthews, El Paso, TX 79905**

**(915) 872-8424 (915) 872-8425**

**Service:** Individual, family, marital counseling; help for crime victim; family shelter/utilities. All insurances are accepted; Medicaid, Medicare.

**Eligibility:**

**Fees:** Fees are based on sliding scale.

**Hours:**

**Intake Procedure:** Call or visit

**CENTER FOR EMPLOYMENT TRAINING**

**10610 N. Loop Dr. Suite R (at Horizon Blvd.), El Paso, TX 79927**

**(915) 859-1070 Fax (915) 860-9089**

**Web site:** [www.cetweb.org](http://www.cetweb.org)

**Service:** Truck driver, medical insurance billing class, shipping, receiving, and warehouse operations, job placement assistance and vocational English. Financial aid available to those who qualify; training comprehensives, self-placed, and open-entry. Evening classes available.

**Eligibility:** 18 and older.

**Fees:** Tuition varies with length of program and subsidized funding available; bring income tax copy.

**Hours:** 8 a.m. - 3 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Walk-in and by appointment

**Geographic area served:** El Paso County

#### **CENTER AGAINST FAMILY VIOLENCE (CAFV)**

**HOTLINE: (915) 593-7300 or 1-800-727-0511 (outside El Paso)**

##### **CAFV - SHELTER**

**Services:** Refuge for victims of domestic violence (male or female and their children); legal advocacy; information and referral, support groups; pre-school/after school program; more.

**Eligibility:** Victims of DV, male or female, and their children in an emergency situation.

**Fees:** No fees

**Hours:** 24 hour

**Intake Procedures:** Risk assessment done through hotline

**Geographic Area Served:** El Paso, Hudspeth & Culberson Counties.

#### **CAFV - BATTERING INTERVENTION & PREVENTION PROGRAM (BIPP)**

**3800 N. Piedras, Suite A, El Paso, TX 79930**

**(915) 562-0077 Fax (915) 562-0095**

**Service:** Domestic violence counseling

**Eligibility:** Accountability group sessions for people who have problems with abuse.

**Fees:** \$685 (in payments); attend once a week for 26 weeks

**Hours:** 9 a.m. – 5 p.m.

**Intake Procedure:** By appointment

**Geographic Area Served:** El Paso, Hudspeth & Culberson Counties

#### **CAFV - COMMUNITY RELATIONS**

**P.O. Box 26219, El Paso TX 79926**

**(915) 593-1000 ext 301 Fax (915) 593-0012**

**Service:** Educating the community through presentations on dynamics of domestic violence, teen dating violence, RADAR (medical), specialize training for Interns/volunteer

**Eligibility:** Community

**Fees:** No fees

**Hours:** Accommodate schedule

**Intake Procedure:** None

**Geographic Area Served:** El Paso, Hudspeth & Culberson Counties

#### **CAFV – FAMILY RESOURCE CENTER (VICTIMS)**

**2212 Yandell Dr., El Paso, TX 79903**

**(915) 595-2238 Fax (915) 351-2035**

**Service:** Counseling & therapy for victims of domestic violence, support groups, outreach counseling, legal advocacy, AWARE Alarm; 911 cell phone; information and referrals

**Eligibility:** Victims of DV, male or female

**Fees:** No fees

**Hours:** 8 a.m. – 5 p.m.

**Geographic Area Served:** El Paso, Hudspeth & Culberson Counties

#### **CENTER FOR CHILDREN, INC., EL PASO (administrative)**

**2200 N. Stevens, El Paso, TX 79930**

**(915) 565-8361 Fax (915) 565-0621**

**E-mail:** [SRioux@epccinc.org](mailto:SRioux@epccinc.org)

**Web site:** [www.epcccinc.org](http://www.epcccinc.org)



**Service:** Therapeutic Foster Care (T.F.C.) for level 4 children. Emergency shelter for runaways, transitional living program for teen mothers (ages 17-21) & their infants.

**Eligibility:** Depending on individual program.

**Fees:** Call for information.

**Hours:** 24 hours for the runaway shelter; Administration hours: M-Th 8:30 a.m. – 5:30 p.m.; Fri. 8:30 a.m. – 5 p.m.

**Intake Procedures:** Call for an appointment.

#### **CENTER FOR CHILDREN - EL PASO FAMILIES PROJECT**

**2200 N. Stevens, El Paso TX 79930 (administrative office)**

**(915) 565-8361 Fax (915) 565-0621**

**Services:** Adult basic education (ESL, GED, adult literacy); mental health services (tier 1 and tier 2; short-term therapy); parenting education; family & youth development activities. Services are provided at sites in the targeted communities only -see below.

**Eligibility:** Must live in the following high school enrollment areas - includes the feeder schools:

Austin HS	Family Support Worker (FSW) contact: Gail Ambriz (915) 566-9439
Socorro HS	Family Support Worker (FSW) contact: Cathy Garcia (915) 937-1711
Ysleta HS	Family Support Worker (FSW) contact: Sylvia Holguin (915) 434-9442

**Fees:** None

**Hours:** Mon.-Fri., 8:30 a.m. – 5:30 p.m.

**Intake Procedures:** Complete an application and be approved for services. Mental health services must be referred by a service provider to the Family Support Worker (FSW). The FSW will determine if the family/individual meets the mental health guidelines.

**Geographic Area Served:** Only the following high school enrollment areas: Austin, Socorro, Ysleta.

**Other:** The Project sponsors Family Resource Centers in each of the 3 targeted communities. Each Center is staffed by a Family Support Worker who coordinates all project activities. The FSW will determine if family/individual meets the MH guidelines.

#### **CENTER FOR CHILDREN – RUNAWAY SHELTER AND SERVICES TO AT-RISK YOUTH (STAR)**

**2116 N. Stevens, El Paso, TX 79930**

**(915) 562-4765 (24 hour hotline) Fax (915) 850-0511**

**E-mail: PRivas@EPCCINC.ORG**

**Services:** Emergency shelter; outreach; group, individual and family counseling; skills training, and Safe Place Program .

**Eligibility:** At-risk 7-17 for STAR and 10-17 for emergency shelter.

**Fees:** None

**Hours:** 24/7

**Intake Procedure:** Walk-in.

**Geographic Area Served:** El Paso County and Canutillo (no service at Del Valle, Ysleta, & Socorro H.S.)

**Other:** MARS Referral can be faxed directly to the Safe Place Director at (915) 565-0621. Be sure your name and contact information is listed on the referral form.

#### **CENTRAL EL PASO COMMUNITY ORGANIZATION (CEPCO)**

**1010 E. Yandell Dr., El Paso, TX 79902**

**(915) 544-6545, Fax (915) 532-0524**

**Service:** After school enrichment program

**Eligibility:** Any youth age 6 yrs to 18 yrs

**Fees:** No fee required

**Hours:** Winter 4:00 p.m. – 6:00 p.m., Summer 11:00 a.m. – 4:00 p.m.

**Intake Procedure:** No appointment necessary – Walk-ins welcome – phone calls

**Geographic Area Served:** Central El Paso

#### **CENTRO DE SALUD FAMILIAR, LA FE - Administrative**

**608 St. Vrain, El Paso, TX 79901**

**(915) 534-7979 Fax (915) 534-7601**

**E-mail: lafe2@mail.htg.net**

**Service:** Community health center that guarantees accessibility to the basic right of holistic health & human services.

**Eligibility:** El Paso County

**Fees:** Sliding fee scale based on income.

**Hours:** Call

**Intake Procedures:** Proof of residency, income, I.D.; walk-in, referral

**Other:** Call administrative office for satellite center in your area.

### **CENTRO SAN VICENTE**

**Main Clinic**

**8061 Alameda Avenue, El Paso, TX 79915**

**(915) 859-7545 Fax: (915) 859-9862**

**Web site:** [www.sanvicente.org](http://www.sanvicente.org)

**Services:** Primary medical care, dental, social work, health education; tobacco classes (free for adults; \$40 for adolescents-court mandated). X-ray, laboratory, pharmacy

**Eligibility:** If applying for sliding scale discount, must bring proof of income.

**Fees:** Fee for service provided on a sliding scale for those who qualify. Medicaid, Medicare, private insurance and self pay accepted.

**Hours:** Mon – Fri., 8 a.m. - 8 p.m.; Sat. morning 8 a.m. - noon (main clinic)

Mon – Fri., 8 a.m. - 5 p.m. Homeless clinic by referral from Homeless shelters only

**Intake Procedure:** Residency, income proof, walk-in, referral.

**Area:** City and County

**Other:** Homeless Medical Clinic and Counseling Center, 1208 Myrtle Avenue, El Paso, TX 79901

(915) 351-8972 Fax (915) 351-6033.

### **CHILD CRISIS CENTER**

**2100 N. Stevens, El Paso, TX 79930**

**(915) 562-7955 Fax (915) 562-2524**

**Website:** [www.childcrisiselp.org](http://www.childcrisiselp.org)

**Services:** Parenting classes, support group; prevent child abuse & neglect; offer emergency shelter for children (newborn-10 years) if parent is in high stress or crisis; confidential referral services.

**Eligibility:** Child at risk of abuse/neglect; parent program; parent/family must be in crisis.

**Fees:** None. Minimum fee for parent class manual when enrolled in parenting class.

**Hours:** 24 hrs - 7 days

**Intake Procedure:** client walk-in; referral; parent-initiated placement

**Geographic Area Served:** El Paso

**Other:** KinCare Coalition provides free support & referral for grandparents raising grandchildren. Call (915) 562-7955 Ext. 230 or Ext. 224 or e-mail [bmoncada@childcrisiselp.org](mailto:bmoncada@childcrisiselp.org).

### **CHILD CRISIS CENTER - A.M.O.R. DE NIÑOS(Advocacy, Mentorship, Opportunity, & Resource –**

**A Begin At Birth Initiative**

**2100 N. Stevens**

**(915) 562-7955 Fax (915) 562-2524**

**E-mail:** [lquintero@childcrisiselp.org](mailto:lquintero@childcrisiselp.org)

**Website:** [www.childcrisiselp.org](http://www.childcrisiselp.org)

**Services:** To assist and support families through parent education in the form of parenting and fatherhood classes and in-home visitation. The mission of the Begin At Birth program is to improve the overall health, safety, and well-being of children 0-3 years.

**Eligibility:** Must have children 0-3 years of age

**Fees:** None

**Hours:** 8:30-5pm Mon-Fri.

**Intake:** Call (915) 562-7955 and ask for Laura Quintero Mon-Fri., 8:30-5pm

**Geographic Area Served:** El Paso and surrounding counties

### **CHILD CRISIS CENTER-FAMILY RESOURCE DISTRIBUTION CENTER**

**2100 N. Stevens, El Paso, TX 79930**

**(915) 562-7955**

**Service:** Resource on child abuse (Shaken Baby) education and prevention.

**Eligibility:** Open to public

**Fees:** None

**Hours:** M-F

**Geographic Area Served:** El Paso

#### **CHILD CRISIS CENTER-FAMILY VISITATION CENTER**

**2100 N. Stevens, El Paso, TX 79930**

**(915) 562-7955**

**Service:** Monitored exchanges and monitored visits services for parents that are separated, divorced or going through custody disputes.

**Eligibility:** Court ordered of both parents agree to use our services.

**Fees:** \$30 administrative fee per month; \$60 if parents are separated.

**Hours:** M-F 9 a.m. - 9 p.m./Sat-Sun 9 a.m. - 6 p.m.

**Intake Procedure:** By appointment

**Geographic Area Served:** No limitation

#### **CHILD CRISIS CENTER- HEALTHY FAMILIES**

**2100 N. Stevens, El Paso, TX 79930**

**(915) 562-7955**

**Service:** Voluntary early intervention home visitor program for first-time pregnant or parenting teen to help their children get off to a healthy start.

**Eligibility:** Ages 12-18

**Fees:** None

**Intake Procedure:** By appointment

**Geographic Area Served:** El Paso

#### **CHILD CRISIS CENTER-PARENTING EDUCATION**

**2100 N. Stevens, El Paso, TX 79930**

**(915) 562-7955**

**Service:** Parenting program for self referred, court ordered, agency, schools, & church referrals.

**Eligibility:** Must comply with attendance policy-for certificate purposes.

**Fees:** \$20.00 for a book, depending on the parenting curriculum.

**Hours:** 20 hours/2 hours per week for 10 sessions.

**Intake Procedure:** Register for parenting mailing list.

**Geographic Area Served:** El Paso, San Elizario, Socorro, Anthony & Canutillo.

#### **CHILD GUIDANCE CENTER, EL PASO**

**Yandell Office, 2701 E. Yandell, El Paso, TX 79901**

**(915) 562-1999 Fax (915) 562-1993**

**Cashew Office, 9001 Cashew Suite 300, El Paso, TX 79907**

**(915) 860-2644**

**Service:** Provide individual, marital and family counseling services, specializing in children and adolescents with behavioral and emotional problems.

**Eligibility:** All family members.

**Fees:** Sliding fee scale.

**Hours:** Yandell 8am-7pm, M-T-W; 8am-6pm, Th; Cashew 1-7pm, M; 9am-7pm, W/Th.

**Intake Procedures:** Call for appointment.

#### **CHILD PROTECTIVE SERVICES, FAMILY DRUG TREATMENT COURT**

**500 E. San Antonio, 11<sup>th</sup> Floor, El Paso, TX 79901**

**(915) 546-2102 Fax (915) 546-8157**

**Service:** Assist parents who have a drug or alcohol problem that has affected their ability to care for their children and who want help for that problem. Once you are accepted into the program a court order will be issued including a comprehensive service plan designed to address the specific needs of the parent and their children.

**Eligibility:** (1) CPS has removed children (2) Voluntarily (3) Participate in program to get sober, if they want their children back.

**Fees:** None

**Hours:** 8 a.m. – 5 p.m.

**Intake Procedure:** Cases will be referred by the Child Welfare Court/CPS

**Geographic Area Served:** El Paso County.

#### **CHILD PROTECTIVE SERVICES, TEXAS DEPT. OF PROTECTIVE & REGULATORY SERVICES**

**119 N. Stanton, El Paso, TX 79901**

**(915) 542-4535**

**Service:** To protect children 0-17 years of age from abuse or neglect. Also counseling, day care, homemaker, evaluation and treatment (mental health), and parenting training.

**Eligibility:** Victims (allegations) of abuse (physical/sexual/emotional), neglect (supervision/medical/physical), abandonment, refusal to accept parental responsibility of children.

**Fees:** None

**Hours:** M-F, 8:00 am - 5:00 pm.

**Intake Procedure:** Client phone/ walk-in/ referral.

**Other:** To report, call 1-800-252-5400 (counselors, for questions contact Letty Armendariz 521-3814)

#### **CHILD SUPPORT ENFORCEMENT DIVISION, TEXAS ATTORNEY GENERAL**

**6460 Hiller, El Paso, TX 79925**

**(915) 772-1115 Fax (915) 778-1841**

**Service:** obtain & enforce child support orders (paternity actions, parent locator service)'

**Eligibility:** resident of 3 Texas counties served.

**Fees:** \$20 application fee

**Hours:** M-F 8 a.m. – 5 p.m.

**Intake:** Appointment to complete application

**Geographic Area Served:** El Paso, Hudspeth, Culberson Counties.

#### **CHILDREN'S GRIEF CENTER OF EL PASO**

**Centre Bldg., 123 W. Mills, Ste 650, El Paso, TX 79901**

**(915) 532-6004 Fax (915) 532-6061**

**E-mail: [laura@cgcelpaso.org](mailto:laura@cgcelpaso.org)**

**Web site: [www.cgcelpaso.org](http://www.cgcelpaso.org)**

**Service:** Peer support and education for grieving children and their families following the death of a loved one. Workshops provided for the community on helping grieving children heal.

**Eligibility:** Loss due to death, Children 5-17 and their families.

**Fees:** No fee for initial interview/assessment. Each weekly support session \$20, based on ability to pay.

**Hours:** M-F, 9 a.m. – 4 p.m. Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call to schedule interview. Adults and child attend interview/assessment.

**Geographic Area Served:** El Paso and surrounding area.

#### **CHILDREN'S MIRACLE NETWORK**

**Always Kids Miracle Hotline: (915) 532-KIDS (5437)**

**Service:** Medical and social referrals

**Eligibility:** Providing referral services for children, birth to 21 years of age

**Fees:** none

**Hours:** 24hrs day/7 days wk

**Intake Procedure:** call hotline

**Geographic Area Served:** El Paso and surrounding area

**Other:** Free; confidential; bilingual; no insurance required

**CHRIST MIRACLE MISSION****2219 Magoffin St., El Paso, TX 79901****(915) 577-9992**

**Service:** Assist El Paso's less fortunate, with daily meals, groceries, clothing, all free of charge. Outreach toward those involved in gangs & drugs, have them trust in the Lord instead of on the streets. Arts & crafts, sports & recreational activities, guidance and counseling.

**Fees:** None

**Hours:** Varies

**Intake Procedure:**

**Geographic Area Served:** South central El Paso & throughout the city.

**CHRISTIAN HOME FOR MEN****7365 Alameda, El Paso, TX****(915) 778-1810**

**Web site:** [thechristianhome.org](http://thechristianhome.org)

**Service:** Residence for men having problems with drugs & alcohol

**Eligibility:** age 18 and older; ambulatory, English-speaking

**Fees:** None

**Hours:** 24 hrs day/7 days/wk

**Intake Procedure:** Walk-in

**Geographic Area Served:** Greater El Paso

**COMMUNITY AND HUMAN DEVELOPMENT, OFFICE OF****#2 Civic Center Plaza, 8<sup>th</sup> Floor, El Paso, TX 79901-1196****(915) 541-4639 Fax (915) 541-4196**

**Service:** Housing Rehabilitation

**Eligibility:** Residence, income guidelines, (low/moderate).

**Fees:** None.

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake Procedures:** Referrals or walk-in, fill out paperwork and meet guidelines.

**Geographic Area Served:** El Paso area

**COMMUNITY OPTIONS, INC.****5959 Gateway West, Suite 460, El Paso, TX 79925****(915) 771-7764 Fax (915) 771-8018**

**Web site:** [www.comop.org](http://www.comop.org)

**Service:** Develops residential and supported employment programs and services for our consumers; namely, individuals with developmental disabilities. Residential service for individual with MR diagnosis/must be Medicaid eligible. All services must be referred through El Paso Mental Health Mental Retardation (MHMR) or the Department of Assistive and Rehabilitative Services (DARS).

**Eligibility:** Referred by El Paso MHMR or DARS

Accessible to Persons with Disabilities: Y

**Fees:** None

**Hours:** 8:00 am– 5:00 pm

**Intake Procedure:** Referral from El Paso MHMR or DARS

**Geographic Area Served:** El Paso

**COMMUNITIES IN SCHOOLS****1401 Pendale, Suite 300, El Paso, TX 79936****(915) 593-7317 Fax (915) 590-5451**

**E-mail** [cisnet@ciselpaso.org](mailto:cisnet@ciselpaso.org)

**Service:** Drop-out prevention program in schools. Multi-disciplinary social services brokering. Counseling. Focus on services from other agencies and work with Aliviane, Guidance Center, etc. Choices Program (drug/alcohol youth presentation)

**Eligibility:** Student status of schools served

**Fees:** none  
**Hours:** M-F; 8am-4pm  
**Intake:** Caseworker referral  
**Geographic Area Served:** El Paso

**COMMUNITY SOLUTIONS OF EL PASO, INC.**  
2200 N. Yarbrough, Suite B-245, El Paso, TX 79925  
(915) 861-7660

**E-Mail:** [solutionsforelpasso@juno.com](mailto:solutionsforelpasso@juno.com)

**Web site:** [www.solutionsforelpasso.org](http://www.solutionsforelpasso.org)

**Services:**

**H.O.P.E.- Healthy Options Practiced Everyday** - female adolescent life skills classes combined with dreams;

**Camp Possibility** - motivational, living skills and recreation activities during school breaks;

**"Connections"** - support for families of prisoners, reintegration support; Connections - mentor for children of prisoners  
Solutions for Professionals – continuing education; professional training with continuing education credits for professionals serving children, youth and families. Free for Connections mentors; minimal for others

**Eligibility:** varies depending on program

**Fees:** Varies with the program

**Hours:** Call for times; 24-hour hotline (915) 861-7733

Accessible to persons with disabilities: Y

**Intake Procedure:** varies with programs

**Geographic Area Served:** El Paso County

**COMPUTER LABS, INC.**

#3 Butterfield Trail, Suite 120, El Paso, TX 79906

(915) 591-8899 Fax (915) 591-9408

**E-mail:** [lhernandez@cl.edu](mailto:lhernandez@cl.edu) Larry Hernandez

**Web site:** [www.computer-labs.com](http://www.computer-labs.com)

**Service:** Provide training in the areas of general computers, computer technicians, and network technicians. Help people obtain GED and English skills. Hold Summer Youth Programs.

**Eligibility:** 18 or older (regular programs; ages 11-16 (Youth Programs)

**Fees:** Tuition depends on the length and type of course. Financial help for those who qualify.

**Hours:** 8 a.m. – 5 p.m.

**Intake Procedure:** Stop by office and speak with admission staff or call for appointment.

**Geographic Area Served:** Greater El Paso area

**COMPASSIONATE FRIENDS**

**Service:** International self-help group for bereaved parents.

**Eligibility:** N/A

**Fees:** None

**Hours:** Meet at 7 p.m., 1000 Montana St. (St. Paul's Lutheran Church) the last Wednesday of every month, except December when Children's Memorial Day is observed on the 2<sup>nd</sup> Sunday in December

**Intake Procedure:** Call or attend

**Geographic Area Served:** Open

**Other:** In existence in El Paso since 1983.

**CONFIDENTIAL DRUG TESTING**

1551 Montana Suite 100, El Paso, TX 79902

(915) 630-1581 Fax (915) 532-4953

**E-mail** [cdthealth@sbcglobal.net](mailto:cdthealth@sbcglobal.net)

**Service:** Drug testing; paternity test (DNA)

**Eligibility:** N/A

**Fees:** School referral \$17; others \$30

**Hours:** 8 a.m. – 5 p.m., Mon.-Fri.

**Intake Procedure:** Photo ID required

**Geographic Area Served:** West Texas & New Mexico

**CRISIS PREGNANCY SERVICES****2200 San Jose Ave., El Paso, TX 79930****(915) 565-1152 (24-hour counsel) Fax (915) 565-1153****Service:** Free pregnancy test, limited ultrasound, baby clothes & diapers, post abortion counseling, sexual health education. Abstinence presentations are available (see Other)**Eligibility:** N/A**Fees:** NoneAccessible to Persons with Disabilities: N**Hours:** Mon., Tues., Wed., Fri., 9 a.m. – 5 p.m.; Sat., 9 a.m. - Noon**Intake Procedure:** Fill out intake form**Geographic Area Served:** El Paso & surrounding cities**Other:** Abstinence presentations are available for schools, parents, and youth groups. High-impact speakers for the Sexual Abstinence Youth Instruction Team (SAY-IT) includes a medical doctor who explains the dangers of STDs.**CRISIS PREGNANCY SERVICES – THE MIDDLE DOOR (Eastside Location)****2301 Lee Trevino, El Paso, TX 79936****(915) 565-1152****Service:** Free pregnancy test, limited ultrasound, baby clothes & diapers, post abortion counseling, sexual health education. Abstinence presentations are available (see Other).**Eligibility:** N/AAccessible to Persons with Disabilities: Y**Fees:** None**Hours:** Thurs. 1 – 5 p.m.**Intake Procedure:** Fill out intake form**Geographic Area Served:** El Paso & surrounding cities**Other:** Abstinence presentations are available for schools, parents, and youth groups. High-impact speakers for the Sexual Abstinence Youth Instruction Team (SAY-IT) includes a medical doctor who explains the dangers of STDs.**DAME LA MANO CRISIS PREGNANCY CENTER****1014 S. Virginia St., El Paso, TX 79901****(915) 546-4040 Fax (915) 351-7433****Web site:** [www.damelamano.net](http://www.damelamano.net)**Service:** Assist pregnant women in crisis (victims of domestic violence). Full program, such as housing, prenatal care, education, and professional counseling.**Eligibility:** Teens and women.**Fees:** None**Hours:** Open**Intake Procedure:** Call or walk-in**Geographic Area Served:** El Paso Cty.**DAVID L. CARRASCO JOB CORP****11155 Gateway West, El Paso, TX 79925****(915) 594-0022 Fax: (915) 591-0166****Service:** Residential vocation training (several trades) for disadvantaged youth ages 16-24; remedial education, job placement; college scholarship program; GED prep classes; APL high school diploma program; more.**Eligibility:** Age, family income guidelines, etc.**Fees:** None**Hours:** M-F; 8-5 or available 24 hrs by phone.**Intake:** Referral from T W C**Geographic Area Served:** El Paso City; some from N.M.**DAVID L. CARRASCO JOB CORPS OA&P/TEF****90621 Gateway West, Suite 300, El Paso, TX 79935****(915) 593-5928**

**Service:** Residential vocation training (several trades) for disadvantaged youth ages 16-24; remedial education; job placement; college scholarship program; GED prep classes; APL high school diploma program; much more.

**Eligibility:** Ages 16-24

**Fees:** None-applicants must qualify under income guidelines

**Hours:** M-F 8 a.m. – 5 p.m.

**Intake Procedure:** Walk in, preferably appointment

**Geographic Area Served:** El Paso County & Roswell, N. M.

#### **DIOCESAN MIGRANT AND REFUGEE SERVICES**

**2400- A E. Yandell, El Paso, TX 79903**

**(915) 532-3975 Fax (915) 532-4076**

**1-800-331-5695**

**E-mail:** [iholguin@dmrs-ep.org](mailto:iholguin@dmrs-ep.org)

**Service:** Legal law clinic for immigrants, battered immigrants, help people become U.S. Citizen.

**Fees:** May charge a nominal fee (\$35 general information)

**Hours:** 9 a.m. – 3 p.m.

**Intake Procedure:** Walk-in

**Geographic Area Served:** El Paso County Area

#### **EL PASO ADOPTION SERVICES, INC.**

**905 Noble St. El Paso, TX 79902**

**(915) 542-1086 Fax: (915) 544-7080**

**E-mail:** [daenat@epadoption.org](mailto:daenat@epadoption.org)

**Web site:** [epadoption.org](http://epadoption.org)

**Service:** Multi-service non-profit agency; advocacy and counseling services for women with unplanned pregnancies.

**Eligibility:** open

**Fees:** both parents/none; adoptive parents/sliding scale

**Hours:** 24 hour on call

Accessible to Persons with Disabilities: N

**Intake Procedure:** Varies by case need

**Geographic Area Served:** open

**Other:** Secondary contact number (915) 630-3727

**EL PASO CENTER FOR CHILDREN, INC., EL PASO (administrative) – see Center for Children**

**EL PASO CENTER FOR CHILDREN - EL PASO FAMILIES PROJECT – see Center for Children**

**EL PASO CENTER FOR CHILDREN - PASSAGES INDEPENDENT LIVING PROGRAM – see Center for Children**

**EL PASO CENTER FOR CHILDREN – RUNAWAY SHELTER AND SERVICES TO AT-RISK YOUTH (STAR) – see Center for Children- Runaway Shelter and Services to At-Risk Youth (STAR)**

#### **EL PASO CENTER OF THE DEAF AND HARD OF HEARING, INC.**

**6585 Montana Bldg. R., El Paso, TX 79925**

**(915) 544-6032 Fax (915) 544-6539**

**Service:** Case management, interpreting services, senior citizen program, Regional specialist and assistive devices

**Eligibility:** Must be deaf or have a hearing loss

**Hours:** Mon – Fri 8 a.m. – 5 p.m.

**Geographic Area Served:** El Paso County

**EL PASO CHILD GUIDANCE CENTER – See Child Guidance Center, El Paso**

#### **EL PASO CITY-COUNTY HEALTH DISTRICT (administrative)**

**5115 El Paso Dr., El Paso, TX 79905**

**(915) 771-5702 Fax (915) 771-5729**

**Service:** Health information, consultation, preventive, sexually transmitted diseases testing, treatment, HIV/AIDS test call: (915) 543-3561. Children's dental service call (915) 543-3580.



**Eligibility:** None.

**Fees:** None. Slight fee scale if over income guidelines.

**Intake Procedures:** Professional worker referral.

#### **EI PASO COALITION FOR THE HOMELESS**

**6501 Boeing Drive, Suite H2, El Paso, TX 79925**

**(915) 843-2170 Fax (915) 843-2184**

**Service:** Provides assistance to agencies serving homeless clients in the form of networking, grant information, referrals

**Eligibility:** Interest in homeless issues

**Fees:** \$50 per agency

**Hours:** 8 am – 5 pm M-F

**Geographic Area Served:** El Paso County

#### **EL PASO COMMUNITY COLLEGE – DUAL CREDIT PROGRAM**

**919 Hunter, El Paso, TX 79915**

**(915) 831-2575 Fax (915) 831-2315**

**E-mail:** Nita Corral-Nava [nitacn@epcc.edu](mailto:nitacn@epcc.edu)

**Website:** [www.epcc.edu](http://www.epcc.edu)

**Service:** Higher education courses for credit and non-credit; Dual Credit High School Program; GED & ESL classes to include Distance Learning courses (on-line ITV or audio-video conferencing); transfer credits.

**Eligibility:** General population

**Fee:** Financial aid available- scholarships

**Hours:** 8 a.m. – 5 p.m., Monday – Friday; other times by request

**Intake Procedure:** Application process

**Geographic Area Served:** El Paso Region to include Sierra Blanca, Dell City, Tornillo, San Elizario, Anthony & Canutillo

**Other:** El Paso Community College – “The Best Place To Start” & “Your Community Service Partner”

#### **EL PASO COMMUNITY VOICES**

**1100 N. Stanton, Suite 304, El Paso, TX 79902**

**(915) 545-4810, Fax (915) 545-2159**

**Service:** A non-profit corporation that has formed a collaborative composed of public and private health providers. Community Voices provides a basic set of primary care services, offered through a network of private and public providers throughout the county.

**Eligibility:** Residents of El Paso County who do not qualify for other health programs such as Medicaid, Medicare or other type of health insurance. Proof of residency & income.

**Fees:** None

**Geographic Area Served:** El Paso County.

#### **EL PASO COUNTY ATTORNEY, MHMR UNIT**

**500 E. San Antonio, Room 503, El Paso, TX 79901**

**(915) 546-2050 Fax (915) 543-3818**

**E-Mail:** [Donna.Snyder@ca.epcounty.com](mailto:Donna.Snyder@ca.epcounty.com)

**Services:** MHMR - mental health/mental retardation questions regarding the court system.

**Hours:** 9 a.m. - 5 p.m.

**Intake:** Call (915) 546-2050 or e-mail [Donna.Snyder@ca.epcounty.com](mailto:Donna.Snyder@ca.epcounty.com)

**Geographic Area Served:** El Paso County

#### **EL PASO COUNTY ATTORNEY'S OFFICE**

**500 E. San Antonio, Room 503, El Paso, TX 79901**

**(915) 546-2050 Fax (915) 546-2133**

**E-mail:** [Gabriella.Edwards@ca.epcounty.com](mailto:Gabriella.Edwards@ca.epcounty.com)

**Service:** Information on issues concerning juvenile delinquency, truancy, crime. Also the Elder Protection Unit which advocate for the well-being and protection of the elderly and disabled of the community.

**Fees:** None

**Hours:** 8 a.m. – 5 p.m.

**Geographic Area Served:** El Paso County

**EL PASO COUNTY DISPUTE RESOLUTION CENTER**

**Neighborhood Justice Office**

**Stanton Professional Bldg.**

**1100 N. Stanton, Ste. 610**

**El Paso, TX 79902**

**(915) 533-4800 Fax (915) 532-9385**

**Court Annexed Office (Dispute Resolution Center)**

**El Paso County Courthouse**

**500 E. San Antonio, 10<sup>th</sup> Floor**

**El Paso, TX 79901**

**(915) 546-8189 Fax (915) 533-1321**

**Services:** Mediation for civil cases: neighbors, business, families, restitution, child welfare cases, special education mediation, probate, contract, personal injury, landlord/tenant, employers/employees, consumer/merchant, threats/assaults, uninsured motorist. Additional services: 40 hour basic mediation training; 32 hour family mediation training; community outreach and training in conflict resolution.

**Fees:** \$20 non-refundable filing fee at the time the mediation request is filed. Anyone 60 years/over can submit an additional form provided by the Area Agency on Aging and the \$20 fee will be waived. There is no charge for a person who is unemployed, on a limited income, or has already filed a lawsuit. Family cases involving divorce, child custody or child visitation that have been court-ordered to mediation are assessed a \$1000 filing fee per spouse.

**Hours:** office hours Mon.-Thurs. 8 a.m. to 5:30 p.m.; Fri. 8 a.m. to 12 p.m.

**Intake Procedure:** Go to El Paso County Dispute Resolution Center office. Take pertinent names, addresses and phone numbers that are necessary to arrange the mediation session. All parties will be notified of the hearing by mail.

**Geographic Area Served:** El Paso County

**Other:** Available in English and Spanish

**EL PASO COUNTY DOMESTIC RELATIONS OFFICE**

**500 E. San Antonio Room U-108, El Paso, TX 79901**

**(915) 834-8200**

**Service:** The Child Support Division processes child support payments, provides customer service, and issues wage with holding orders. The attorneys in the Enforcement Division enforce court orders for child support and visitation. The social workers in the Family Court Services Division assist the courts in family law matters by acting as guardians ad litem, performing home studies, and providing a non-adversarial way for parties to resolve family law disputes regarding custody, visitation, and other issues. The Family Law Information Center of the DRO offers live presentations to groups about Texas Family Law, offers classes for the public about common family law topics, and has educational brochures and attorney referrals.

**Eligibility:** Varies, depending which services are sought.

**Fees:** Varies

**Hours:** 8 a.m. – 4:30 p.m. M-F

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Depends on Service

**Geographic Area Served:** El Paso County Court System

**EL PASO COUNTY GENERAL ASSISTANCE**

**100 E. Yandell, El Paso, TX 79902**

**(915) 532-8850 Fax (915) 544-6259**

**301 S. Schutz Blvd 1, El Paso, TX 79907**

**(915) 859-4101 Fax (915) 859-4822**

**Service:** Financial assistance for families with no income; Project Care-pay Utility bills for needy with no service; referral to other agencies.

**Eligibility:** No income; for Project CARE, must meet poverty guidelines.

**Fees:** No Fees.

**Hours:** M-F, 8:00 am - 4:00 pm.

**Intake Procedure:** Client walk-in, appointment, referral.

**EL PASO DIABETES ASSOCIATION**

1440 Miracle Way 2<sup>nd</sup> Floor, El Paso, TX 79925

(915) 532-6280 Fax (915) 598-3732

E-mail: [smarquez@epda.cc](mailto:smarquez@epda.cc)

Web site [www.epda.cc](http://www.epda.cc)

**Service:** Diabetes screenings, presentations, specialized classes related to diabetes and weight control

**Eligibility:** Open

**Fee:** Fee for classes differ; \$30 for under 60 years old; \$15 for 60 years & over; glucose screening \$5; A1C \$20; cholesterol \$20

**Hours:** Mon-Fri, 8:30 a.m. – 4:30 p.m.

**Intake Procedure:** Pre-register & prepay for classes; walk-in for screenings.

**Geographic Area Served:** El Paso County & surrounding areas.

**Other:** Children's camps for teens & children between 6-12, 13-18 years of age

**EL PASO FEDERATION OF FAMILIES**

5304 El Paso Drive, El Paso, TX 79905

(915) 771-7363

E-mail: [anmartinez@epcounty.com](mailto:anmartinez@epcounty.com) - Angelique Martinez

**Service:** Provide families with needed emotional and informational support. Advocating for children and families to receive needed supports and services. Educate families about their rights and the array of accessible high quality, family centered services available. The El Paso Federation of Families is a non-profit organization collaborating with schools, communities, governmental and private agencies and other advocacy organizations to achieve these ends.

**Fee:** none

**Eligibility:** Children and adolescents experiencing emotional, behavioral and/or mental illness and their families.

**Hours:** 8:00-5:00 Mon.- Fri.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Walk-in or call-in basis

**Geographic Area Served:** El Paso County

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**EL PASO FIRE DEPARTMENT – FIRE PREVENTION DIVISION**

8600 Montana, El Paso, TX 79925

(915) 771-1090 Fax (915) 771-1024

**Service:** Fire Safety presentations, fire extinguisher training, career day, fire evacuation/drills fire inspections.

**Eligibility:** All ages

**Fees:** Free if within working hours

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake Procedure:** 2 to 3 weeks notice

**Geographic Area Served:** City of El Paso

**EL PASO FIRST HEALTH PLANS, INC.**

2501 N. Mesa, El Paso, TX 79902

(915) 532-3778 Fax (915) 532-2877

Web site [www.epfirst.com](http://www.epfirst.com)

**Service:** .CHIP, Medicaid, large & small group commercial insurance

**Eligibility:**

**Fees:** Varied

**Hours:** Mon-Fri 7 a.m – 7 p.m.

**Intake Procedure:** **Geographic Area Served:** El Paso County

**EL PASO INDEPENDENT SCHOOL DISTRICT - PARENTAL INVOLVEMENT**

6531 Boeing Dr., El Paso, TX 79925

(915) 779-4211 Fax (915) 771-1131

Email: [afsegovi@episd.org](mailto:afsegovi@episd.org) Albert Segovia, Program Assistant

Web site: [www.episd.org](http://www.episd.org)

**Service:** Monthly presentations on topics for parental involvement and various activities at each EPISD campus.

**Eligibility:** Parents of EPISD students

**Fees:** None

**Hours:** School session hours

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call for assistance or referral

**Geographic Area Served:** EPISD only

**Other:** Presentations in English and Spanish; also translate.

**EL PASO LEGAL ASSISTANCE SOCIETY – See Texas RioGrande Legal Aid, Inc.**

#### **EL PASO MHMR – MENTAL HEALTH AND MENTAL RETARDATION**

1600 Montana, El Paso, TX 79902

(915) 887-3410 Hotline: (915) 779-1800 Fax (915) 351-4705

**Service:** MH/MR issues; anger/defiance; parenting skills.

**Fees:** Sliding Fee Scale

**Hours:** M-F 8 a.m.-5 p.m. (intake 8 a.m.-4 p.m.)

**Intake:** intake 8 a.m.-4 p.m.

**Other:** For intake, parents will need to have with them: the child, proof of income; insurance or Medicaid; the child's social security card, and parent's picture I.D.

#### **EL PASO MHMR - MENTAL HEALTH AND MENTAL RETARDATION/ChAMPS**

Children & Adolescent Mental Health Program

8929 Viscount 2<sup>nd</sup> Floor, El Paso, TX 79925

(915) 629-2665 Hotline (915) 779-1800 Fax (915) 629-2680

**Service:** Provide one on one counseling for at-risk youth.

**Fees:** Sliding Fee Scale, minimal fee.

**Hours:** M-F, 8:00 am - 5:00 pm.

**Intake:** Caseworker or outreach worker referral.

#### **EL PASO PARKS & RECREATION DEPARTMENT**

#2 Civic Center Plaza, El Paso, TX 79901

(915) 541-4331 Fax: (915) 542-4355

**Service:** Leisure services, recreation centers for youth, seniors, multi-purpose center for handicapped; aquatics. Youth, Teen, Adult Sports: (915) 534-0254; Aquatics (915) 541-4594

**Eligibility:** N/A

**Fees:** Call for information.

**Hours:** Various; call.

**Intake Procedure:** Walk-in

#### **EL PASO PARKS & RECREATION DEPARTMENT - NEIGHBORHOOD YOUTH OUTREACH PROGRAM**

4001 Durazno, El Paso, TX 79915

(915) 544-9993 Fax (915) 533-6942

**Service:** Educational, social, cultural, leisure activities for youth.

**Eligibility:** Ages 7-16, live in the area, parental consent.

**Fees:** None.

**Hours:** School year: M-F, 2:30 p.m. - 6:30 p.m.; Summer: M-F, 1:00 p.m.- 4:00 pm.

**Intake Procedure:** Walk-ins at the various locations.

**Other:** Six locations throughout the City of El Paso.

#### **EL PASO POLICE DEPARTMENT – HEADQUARTERS (915) 564-7000**

Police Non-Emergency

(915) 564-6900 / 832-4400

Central Regional Command Center	(915) 577-5000
Mission Valley Regional Command Center	(915) 872-3600
Northeast Regional Command Center	(915) 759-2000
Pebble Hills Regional Command Center	(915) 599-5500
Westside Regional Command Center	(915) 585-6000
Crimes Against Children	(915) 298-9600
Domestic Violence Prevention Unit	(915) 564-7365
Dispatch	(915) 564-6900 / 832-4400
Gang Unit	(915) 564-7149
Human Trafficking, to report	1-800-237-0797
Narc/Stash House	(915) 629-8600*
Safe Communities (traffic safety education)	(915) 564-7352
Victims Services Response Team (VSRT)	(915) 564-7045
Youth Initiative Program	(915) 298-9600

\*To report Mon-Fri, 7:30 a.m.-5:30 pm. (recording after hours). Provide name, address, description of subject/associates; description of activities, vehicle/license plate number.

#### **EL PASO PSYCHIATRIC CENTER**

**4615 Alameda Ave., El Paso, TX 79905**

**(915) 532-2202, 779-1800 24 hour crisis line Fax (915) 534-5587**

**Services:** Mental health facility, crisis unit for adult and children.

**Eligibility:** Must be in crisis. No age limit.

**Fees:** Medicaid, private insurance, sliding fee scale.

**Hours:** 24 hours.

**Intake:** Emergency room walk-ins, referrals.

#### **EL PASO REHABILITATION CENTER**

**1101 E. Schuster, El Paso, TX 79902**

**(915) 544-8484 Fax (915) 496-0751**

**Service:** Program is designed to improve the capacity of the community to help children with special health care needs by providing education, training information, and networking opportunities to parents and caregivers to include the professionals who work with them.

**Eligibility:** N/A

**Fees:** Depending on the program.

**Hours:** Mon-Fri 8 a.m. – 5 p.m.

**Intake Procedure:** Call for information

**Geographic Area Served:** All areas

#### **EL PASO STATE CENTER**

**6700 Delta Drive, El Paso, TX 79905**

**(915) 782-6363 Fax (915) 782-6336**

**E-mail:** Stephanie.Ireland@dads.state.tx.us

**Service:** Mental Retardation residential program.

**Eligibility:** Call (915) 782-6329 for information.

**Fees:** Sliding Fee Scale, Medicare, Medicaid, and private Insurance.

#### **EL PASO TATTOO REMOVAL PROGRAM**

**P.O. Box 3038, El Paso, Texas 79929**

**(915) 857-9435 ext. 17 – Benny Martinez, Texas Youth Commission Fax (915) 857-0689**

**(915) 564-7149 – Officer A. Sanchez, EPPD Gang Unit**

**Service:** Removal of visible gang or cult related tattoo(s).

**Eligibility:** Must have gang related or occult tattoos that are visible such as neck up, shoulder down, and knee to ankle; others, board-approved only. Must be in good health, not have contagious disease(s). Clients under 18 years must be 6 months arrest-free and not pending any court proceedings. Clients 18 and above must be one year arrest-free and not pending any court proceedings. Adults must have a clean record for at least one year prior to submitting application; juveniles must have a clean record for at least 6 months prior to submitting application. Must not have any pending criminal charges. Will not accept sex offenders.

**Fees:** All approved clients pay \$75 per 3 medical removal treatments.

**Hours:** Removal sessions are the first Thursday of each month at 5 p.m. and the first Saturday of each month at 8 a.m. Treatments are performed at 5454 Gateway West, Office of Dr. Patrick Gomez.

**Intake Procedure:** Application, obtained at Crimes Against Children, 9600 Dyer, El Paso, TX 79924, (915) 298-9600. All Clients will have background check, tattoo(s) photographed and be interviewed by El Paso Police within 30 days.

Application may be dropped off at Police Headquarters 911 Raynor, Attn: Officer A. Sanchez or mailed to El Paso Tattoo Removal Program, P.O. Box 3038, El Paso, TX 79929.

**Geographic Area Served:** El Paso County residents 10 years and older; clients from other counties by board member approval.

**Other:** All client applications and medical files will be merged or combined in one file and secured under lock and key at place of medical treatment.

#### **EI PASO YOUTH TENNIS CENTER**

**4770 Woodrow Bean, El Paso, TX 79924**

**(915) 751-1181 Fax (915) 751-4417**

**Service:** Provides recreational tennis programs for youth.

**Eligibility:** All youth from El Paso area.

**Fees:** 9 classes \$25/private lessons \$12/free play for youth & families

**Hours:** 8 a.m. – 9 p.m.

**Geographic Area Served:** El Paso area.

#### **FAMILY SERVICES OF EL PASO**

**6040 Surety Drive, El Paso, TX 79905**

**(915) 781-9900 Fax (915) 781-9930**

**Service:** Provide counseling in the areas of: relationships, child and adolescent problems, depression, anxiety, crime victims.

**Eligibility:** None

**Fees:** Sliding fee, insurance, Medicaid, CHIP

**Hours:** M-F, 8 a.m.- 8:00 p.m. or by appointment

**Intake:** Telephone call

**Geographic Area Served:** El Paso County

#### **FORT BLISS ARMY COMMUNITY SERVICE**

**Bldg. 2494 Ricker Road, Fort Bliss, TX 79916**

**(915) 568-0768 Fax (915) 568-4357**

**Service:** Army emergency relief, financial counseling, family member employment program, parenting classes, stress management, domestic violence awareness and education.

**Eligibility:** Military ID card holders

**Fees:** None

**Hours:** M – F 7:30 a.m. – 4:30 p.m.

Accessible to Persons with Disabilities Y

**Intake Procedures:** Walk-in or call-in basis

**Geographic Area Served:** West Texas and Southern New Mexico

#### **FORT BLISS ARMY SUBSTANCE ABUSE PROGRAM**

**Bldg. 2438 Cassidy Road, Fort Bliss, TX 79916**

**(915) 568-1033**

**E-mail:** [Robert.guile@bliss.army.mil](mailto:Robert.guile@bliss.army.mil)

**Service:** Substance abuse/alcohol prevention presentations. Red Ribbon Month presentations.

**Eligibility:** Open

**Fees:** None

**Hours:** M – F 7:30 a.m. – 4:30 p.m.

**Intake Procedure:** Call for presentation

**Geographic Area Served:** West Texas and Southern New Mexico

#### **GIRL SCOUTS OF THE RIO GRANDE**

**9700 Girl Scout Way, El Paso, TX 79924**

**(915) 566-9433 Fax (915) 565-1500**

**Service:** Informal, educational programming. Life Skills & values based program.

**Eligibility:** 5 yrs to 17 yrs (girls)

**Fees:** \$10 Registration

**Hours:** Varies by troop

**Intake:** Call in or walk-in registration

**Geographic Area Served:** West Texas & Southern New Mexico

#### **GIRL SCOUTS OF THE RIO GRANDE - STUDIO 2B PROGRAM**

**9700 Girl Scout Way, El Paso, TX 79924**

**(915) 566-9433 Fax (915) 565-1500**

**Service:** A safe place for girls to meet with adult volunteer advisors to help girls realize their full potential.

**Eligibility:** Girls, ages 11 - 17

**Fees:** \$10 per year (financial assistance available)

**Hours:** Set by each group

**Intake Procedure:** Registration with adult volunteer advisor.

**Geographic Area Served:** West Texas and Southern New Mexico

**Other:** Call and volunteer to be an adult advisor.

#### **HEALTH AND HUMAN SERVICES COMMISSION (HHSC) –State Office Bldg.**

**401 E. Franklin, Suite 450, El Paso, TX 79901**

**(915) 834-7500; TDD (915) 834-7501 Fax (915) 834-7522**

**Service:** Financial, medical, social aid to Texans in need.

**Eligibility:** Varies by program (if eligible for TANF, all family members get Medicaid with it. If the family doesn't qualify for Medicaid based on the needs test, HHSC will assist with CHIP.

**Fees:** None.

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake:** Depends on programs.

**Geographic Area Served:** See zip codes below to apply for FOOD STAMPS, TANF, AND ADULT MEDICAID.

**Canutillo Office,** 6621 Doniphan (915) 877-3112; TDD 877-6154

Handles 79821, 79932, 79835

**Eastside Office,** 11295 Edgemere (915) 593-0272/TDD 629-3243

Handles 79936 & 79938

**El Paso Drive Office,** 5150 El Paso Dr. (915) 772-8383; TDD 775-4593

Handles 79901, 79905, 79906, 79916, 79918

**Fabens Office,** 206 SE Eighth St. (915) 764-3394; TDD 764-6028

Handles 79838, 79839, 79853

**Lomaland Office,** 1314 Lomaland (915) 595-6711; TDD 599-5293

Handles 79925, 79935

**Lower Valley Office,** 215 Padres (915) 859-9165; TDD 858-8385

Handles 79907

**Midtown Office,** 2300 E. Yandell (915) 534-7314; TDD 747-4509

Handles 79902, 79903, 79912, 79922, 79930

**Mission Valley Office**, 10640 North Loop Dr. (915) 851-1917; TDD 791-8698  
Handles 79836, 79849, 79927, 79928

**Mountain View Office**, 7400 Diana (915) 759-7667; TDD 759-3498  
Handles 79904, 79914, 79920, 79924, 79934, 79931

**Riverside Office**, 7904 Alameda (915) 858-9699; TDD 858-7799  
Handles 79915

**Children's Medicaid Center** 1-866-543-7633 (1-866-KIDSMED).

**CHIP Children's Health Insurance Program** 1-800-647-6558 or (915) 351-6466.

**Other:** Aged & Disabled Medicaid, other services, applications & information: (915) 775-4591 or (915) 759-3536.  
Websites: [www.hhsc.state.tx.us](http://www.hhsc.state.tx.us) [www.txstars.net](http://www.txstars.net) Canutillo Office, 6621 Doniphan (915) 877-3112; TDD 877-6154;

#### **HEALTH AND HUMAN SERVICES COMMISSION (HHSC) -CLIENT SELF SUPPORT PROGRAM**

**401 E. Franklin Suite 450, El Paso, TX 79901**

**(915) 834-7500**

**Service:** Aid for family with dependent children (T.A.N.F.), medical, social services, food stamps, daycare.

**Eligibility:** Resident of 3 Texas counties served.

**Fees:** None

**Hours:** M-F, 8:00 am - 5:00 pm

**Intake Procedures:** Caseworker referral, appointment to complete application.

#### **HEALTH ORGANIZATION NETWORK (HON)**

**Contact:** Ruben Lucero, President

**(915) 521-7528**

**E-mail** [rlucero@thomasoncares.org](mailto:rlucero@thomasoncares.org)

**Service:** The purpose of HON is to provide a network for healthcare organizations to exchange useful information and to help improve community health awareness. HON sponsors health fairs in schools and the community. Founded in 1984.

**Eligibility:** Any group or individual that has an interest in promoting health awareness can apply to join HON. Health fairs are provided by request to HON.

**Fees:** HON membership \$24 annually; health fairs generally no cost

**Hours:** M-F, 8-5; health fairs, varies

**Intake Procedure:** Call contact

**Geographic Area Served:** El Paso and surrounding area

#### **HOPE IS ON THE RISE**

**10764 Limas – administrative office**

**El Paso, TX 79935**

**Cesar F. Prieto, Executive Director**

**(915) 740-5439**

**E-mail:** [cfdav7@aol.com](mailto:cfdav7@aol.com)

**Service:** A community faith-based six-month program that provides youth offenders an opportunity to develop a trade or skill during their probationary period. Certified courses such as auto mechanics, masonry, refrigeration/air-conditioning, landscaping for males and cosmetology, sewing, culinary, for females. Transportation can be provided.

**Eligibility:** Juveniles, ages 10-16 (males & females); Young adults, ages 17 & 18 (males & females)

**Fees:** None

**Hours:** Mon.-Fri., 6-9 p.m.; Sat. 1-4 p.m.

**Intake Procedure:** Call for orientation.

**Geographic Area Served:** El Paso County

**Other:** Non-profit charter received January 2005.



**HOUCHEN COMMUNITY CENTER****609 S. Tays, El Paso, TX 79901****(915) 533-6445 Fax (915) 532-7238****E-mail: [houchendaycare@aol.com](mailto:houchendaycare@aol.com)****Services:** Kick boxing aerobics, weight lifting room, youth activities (karate) Los Duros Program, Las Mujeres Fuertes, & LIFT Program (Learning is Fun Today – after school tutoring (79901) zip code.**Eligibility:** All; Los Duros: 5<sup>th</sup> graders to age 24; LIFT Program: K – 6<sup>th</sup> grade.**Fees:** \$15 a year**Hours:** 4 pm – 8 pm M-F (open gym), 6:15 - 8:15 T & TH (Los Duros), 6:15 pm – 8:15 pm M & W Las Mujeres Fuertes**Intake Procedure:** Walk-in**Geographic Area Served:** El Segundo Barrio and south central area. LIFT Program - K - 6<sup>th</sup> grade/79901 zip code**HOUSING AUTHORITY OF THE CITY OF EL PASO – COMMUNITY SERVICES****5300 E. Paisano, El Paso, TX 79905-2931****(915) 849-3826 Fax (915) 778-7864.****Service:** Provide SAFE, Fun in-house (H.A.C.E.P.) sport league play; teach kids responsibility, different sports, respect.**Eligibility:** Must be a Housing (public resident).**Fees:** None**Hours:** Mon – Fri 8 a.m. – 8 p.m.**Intake Procedure:** Must be a public Housing Resident.**Geographic Area Served:** City-wide (32 Housing Communities).**HOUSING AUTHORITY OF THE CITY OF EL PASO – YOUTH PREVENTION UNIVERAL (YPU) PROGRAM****5300 E. Paisano, El Paso, TX 79905-2931****(915) 849-3665 Fax (915) 849-3710****Service:** Substance abuse prevention program for youth ages 11-14 years old. This program is offered throughout the Public Housing Complexes as an after school program utilizing the All Stars curriculum.**Eligibility:** 11-14 years of age**Fees:** None**Hours:** 1 ½ hrs. twice a week, flexible schedule for approximately three months.**Intake Procedure:** Please call 849-3665 for more information**Geographic Area Service:** Public Housing Complexes only**IN SESSION****6044 Gateway East, Suite 611, El Paso, TX 79905****(915) 760-8999 Fax (915) 760-8998****E-mail [dwells@elp.rr.com](mailto:dwells@elp.rr.com) Denise L. Montalvo, LPC, NCC****Service:** Crime victims, individual, family, and couple therapy. Play therapy. Counseling for all mental health issues.**Eligibility:** All ages**Fees:** Medicaid, private insurance, payment plans**Hours:** By appointment Monday-FridayAccessible to Persons with Disabilities: Y**Intake Procedure:** Call Denise L. Montalvo for an appointment or to refer a client.**Geographic Area Served:** El Paso County**INTERNATIONAL AIDS EMPOWERMENT****10525 Vista del Sol Suite 130, El Paso, TX 79925****(915) 590-2118 Fax (915) 590-2127****Services:** Comprehensive, emotional support, referrals, counseling, confidential, bilingual, families, food & financial aid.**Eligibility:** HIV positive; possible HIV; Referral**Fees:** none**Hours:** M-F, 10 a.m. – 4 p.m.**Intake Procedure:** Varies**Geographic Area Served:** El Paso/Juarez**Other:** Clinics – Central (2 locations)

**INTERNATIONAL BUSINESS COLLEGE****1155 N. Zaragosa, Suite 100, El Paso, TX 79907****(915) 859-0422 Fax (915) 859-4142****and****5700 Cromo Drive, El Paso, TX 79912****(915) 842-0422 Fax (915) 585-2584****Web site: [www.ibcelpaso.edu](http://www.ibcelpaso.edu)****Services:** Provide training in medical assistant, medical office administration, medical records & health information technician, administrative assistant, legal office administration, computerized accounting, and office technology.

Associates Degree in Business Administration offered at eastside location. GED classes available. Financial aid available to those who qualify. Job placement assistance provided. Day and evening classes available.

**Eligibility:** 17 and older.**Fees:** Tuition varies with length of program; financial aid is available.**Hours:** M-F, 8 a.m. – 5 p.m.**Intake Procedure:** Walk-in and by appointment**Geographic Area Served:** El Paso County**Other:** Two locations/Associates Degree in Business Administration offered at eastside location.**JEWISH COMMUNITY CENTER****405 Wallenberg Dr. 79912****(915) 584-4437 Fax (915) 584-0243****Service:** Cultural, recreational, health services, early childhood education, financial assistance for needy families, summer teenage swim league and daycare from 18 months to kindergarten**Fees:** Sliding fee scale**Hours:****Intake Procedure:** Call or visit**Geographic Area Served:****JEWISH FAMILY & CHILDREN SERVICE****401 Wallenberg, El Paso, TX 79912****(915) 581-3256 Fax (915) 833-5743****Service:** Family & child counseling; parenting classes, marital enrichment classes, child abuse treatment groups, adolescent groups, services to aging; assess Jewish elderly for housing; diagnostic, treatment services, more. Also has Word of Life, which provides counseling, a teen/youth ministry including bible study, prayer for teens, food and fun on Friday meetings at 7 p.m.; transportation provided.**Eligibility:** N/A.**Fees:** Sliding Scale Fee.**Hours:** M-W-Th, 9 a.m. – 5 p.m.; Tues, 9 a.m. – 8 p.m., Fri., 9 a.m. – 4 p.m..8:30 am to 5:00 pm.**Intake Procedure:** Phone; appointment & referral preferred.**JUVENILE PROBATION DEPARTMENT****6400 Delta, El Paso, TX 79905****(915) 849-2500 Fax (915) 849-2577****Service:** Prevention/Intervention, Substance abuse presentations.**Eligibility:** Ages 10-17**Fees:** NoneAccessible to Persons with Disabilities: Y**Hours:** Varies**Geographic Area Served:** El Paso County**JUVENILE PROBATION DEPARTMENT – PROJECT LIBERTAD****6400 Delta, El Paso, TX 79905****(915) 849-2558 Fax (915) 849-2577**

**E-mail:** [www.elpasocounty.com](http://www.elpasocounty.com)

**Services:** Screening and referral to various programs, i.e., Ropes Course, the Drug Offender Program, Minors in Possession and treatment and counseling, if necessary

**Eligibility:** Ages 10-17 & resident of El Paso

**Fees:** None

**Hours:** M-F, 8 a.m. – 5 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call our office to schedule an appointment, must be accompanied by parent or legal guardian.

**Geographic Area Served:** El Paso

**LA POSADA HOME, INC.**

**1020 N. Campbell, El Paso, TX 79902**

**(915) 544-4595 Fax (915) 544-2373**

**Service:** Transitional shelter for women and their dependent children

**Eligibility:** No history of arson

**Fee:** None

**Hours:** 24 hrs/7 days week

**Intake Procedure:** Interview with a caseworker

**Geographic Area Served:** Open

**LAS AMERICAS IMMIGRANT ADVOCACY CENTER**

**106 E. Yandell, El Paso, TX 79902**

**(915) 544-5126 Fax (915) 544-4041**

**Web site** [www.las-americas.org](http://www.las-americas.org)

**Service:** Immigration, Unaccompanied undocumented minors, immigrant women's empowerment group for victims of domestic violence, political Asylum, detained juveniles.

**Eligibility:**

**Fees:** None

**Hours:** M-F, 9:00 a.m. to 5:00 p.m.

**Intake Procedure:** Appointment

**Geographic Area Served:** El Paso and surrounding counties

**Other:** We also have a community organizing group for women, Poder De Las Mujer, and ESL classes.

**LEE AND BEULAH MOORE CHILDREN'S HOME**

**1100 Cliff Drive, El Paso, TX 79902**

**(915) 544-8777; After hrs. line: (915) 497-6605 Fax: (915) 532-1368**

**Web site** [www.leemoor.org](http://www.leemoor.org)

**Services** Residential foster care for children; unwed mother counseling; licensed adoption agency; in-home counseling for children and parents; many services for troubled and displaced children and their families.

**Eligibility:** Age 0-18, legal resident of U.S.

**Fees:** Sliding Scale fee.

**Hours:** M-F, 8:00 am - 5:00 pm.

**Intake:** Worker/Client phone, some walk-in, and more.

**Geographic Area Served:**

**LOVE OF LIFE PREGNANCY CENTER**

**8888 Dyer. Suite 315, El Paso, TX 79924**

**(915) 755-1222 Fax (915) 751-3349**

**Services:** Free pregnancy test, Parenting and Prenatal class (parenting awareness, time management, budgeting, N.O.T., celebrate recovery, Life Hurts/God Heals, grieving), court mandated tobacco/parenting classes, counseling, mentoring, and community service hours.

**Eligibility:** Pregnant teens, teen parents and families up until the youngest child reaches the fifth birthday.

**Fees:** Tobacco awareness class \$40, court mandated parenting class \$25.

**Hours:** Tue., Fri., Sat., noon - 6 p.m.; Wed., noon – 5 p.m.; Thurs. 1:30 – 6 p.m.

**Intake Procedure:** Fill out an intake form.

Accessible to Persons with Disabilities: Y

**Geographic Area Served:** El Paso and neighboring towns, Juarez

**Other:** 501 (c3) non-profit tax exempt, faith based. No paid staff; volunteers and mentors are needed.

#### LUTHERAN SOCIAL SERVICES

5959 Gateway West, Suite 244, El Paso, TX, 79925

(915) 598-5410 Fax (915) 598-6220

E-mail: [gwaring@lss.org](mailto:gwaring@lss.org) Gerrienne Waring, LBSW

Web site: [www.lss.org](http://www.lss.org)

**Services:** Foster care, adoption, birthparent counseling.

**Eligibility:** Resident

**Fees:** None to birthparent/sliding fee scale to adoptive parents.

**Hours:** M-F, 8: 30 a.m. – 5 p.m.

**Intake Procedure:** Referral, walk-in, appointment preferred.

**Geographic Area Served:** El Paso

**Service:** Unplanned Pregnancy Services (UPS) provides unplanned pregnancy for women in crisis pregnancy; provides services to families desiring to adopt; Families can adopt from the state-managed care system or from the private Domestic Adoption Program with Lutheran Social Services.

**Eligibility:** Determined on a case by case basis.

**Fees:** Through the Domestic Adoption Program fees are based on income. In the UPS program there is no fee, nor in the State-managed care program.

**Hours:** 8:30 a.m. to 5:00 -m.

Accessible to Persons with Disabilities Y

**Intake Procedure:** By Appointment only

**Geographic Area Served:** El Paso area and Texas

#### MIRACLE LEAGUE OF EL PASO

1312 Morgan Marie, El Paso, TX 79936

(915) 872-9249 Fax (915) 872-8549

E-mail: [sandieelp@aol.com](mailto:sandieelp@aol.com) Sandie Sparks Olivar

Web site: [miracleleagueofelpaso.org](http://miracleleagueofelpaso.org)

**Services:** Provides opportunity for children with any physical and/or mental disability to play baseball.

**Eligibility:** Age 3 & older

Accessible to Persons with Disabilities: Y

**Fees:** \$35 registration; player scholarship available

**Hours:** 9 a.m. – 4 p.m. Saturdays

**Intake Procedure:** Online registration form or mail to above address

**Geographic Area Served:** El Paso, Juarez, and surrounding communities

#### MAXIMUS

221 N. Kansas Ste 600, El Paso, TX 79901

(915) 544-1962 Fax (915) 544-1519

E-mail: [leticiaalva@maximus.com](mailto:leticiaalva@maximus.com) or [RudyRivera@maximus.com](mailto:RudyRivera@maximus.com)

**Services:** Enrollment and Educational services to Medicaid eligible clients.

**Eligibility:** Medicaid

Accessible to Persons with Disabilities: Y

**Fees:** None

**Hours:** 8:00 – 5:00 M-F

**Intake Procedure:** Outreach to Medicaid eligibles – to include pregnant women and children

**Geographic Area Served:** El Paso, Hudspeth, Culberson counties

#### MONTWOOD WELLNESS CENTER, TEXAS TECH DEPT. OF PEDIATRICS

11950 Bob Mitchell Drive, El Paso, TX 79936

(915) 856-5760 Fax (915) 856-5768

**Services:** Provides well child check-ups 0-19, sick visit (Immunizations by appt).

**Eligibility:** 0-19 yrs.

**Fees:** Medicaid, insurance, discount programs, self pay. Please call the center to verify coverage.

**Hours:** 8 a.m. - 6 p.m.

**Intake Procedure:** Call for appointments and walk-ins

**Geographic Area Served:** El Paso County Area

**MOTHERS AGAINST DRUNK DRIVING (MADD)**

**6070 Gateway East Suite 217, El Paso, TX 79905**

**(915) 779-1987 Fax (915) 779-2084**

**Web site** [www.madd.org/tx](http://www.madd.org/tx)

**E-mail:** [madd@elp.rr.com](mailto:madd@elp.rr.com)

**Services:** Victim services, activism, education

**Eligibility:** Victims of alcohol-related crashes

**Fees:** None

**Hours:** M-F 8 a.m. – 5 p.m.

**Intake Procedure:** Office visit

**Geographic Area Served:** El Paso District Chapter (El Paso, Hudspeth, Culberson, Jeff Davis, Presidio, and Brewster)

**MOTIVATION EDUCATION AND TRAINING, INC. (MET)**

**1359 Lomaland Dr. Room 701, El Paso, TX 79935**

**(915) 598-9071 Fax (915) 598-2967**

**E-mail:** [met09@htg.net](mailto:met09@htg.net)

**Service:** Migrant and seasonal agriculture workers and family members. Employment, classroom training, work experience training. On-The-Job training.

**Eligibility:** Agricultural worker and dependents

**Fees:** None

**Hours:** M-F 8:00 a.m. - 4:30 p.m.

**Intake Procedure:** Approximately 2 ½ hours.

**Geographic Area Served:** El Paso County and surrounding area.

**Other:** MET provides services in twelve other offices in Texas, four offices in Louisiana, four offices in Minnesota and two offices in North Dakota.

**N.A.P.M. EL PASO, INC.**

**P.O. Box 971806, El Paso, TX 79997-1806**

**(915) 581-8954**

**Service:** Free membership, educational and training opportunities to full time college students.

**Eligibility:** Full time college students.

**Fees:** Free for college students in the business area.

**Hours:** Monthly meetings plus seminar and study group events.

**Intake Procedure:** Contact membership chair person and/or academic advisor.

**Geographic Area Served:** El Paso/Las Cruces/Juarez Mexico

**NATIONAL SUICIDE PREVENTION LIFELINE**

**1-800-273-TALK (8255)**

**TTY 1-800-799 4TTY (4889)**

**Web site:** [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Service:** Provide immediate assistance to individuals in suicidal crisis by connecting them to the nearest available crisis center in their area - suicidal prevention and intervention services through a toll-free telephone number.

**Eligibility:** N/A

**Fees:** None

**Hours:** 24/7

**Intake Procedure:** N/A

**Geographic Area Served:** Nationally

**Other:** This is the only national suicide prevention and intervention telephone resource funded by the Federal Government. It is a network of local crisis centers providing suicide prevention and intervention services through a toll-free telephone number.

**NCED-MENTAL HEALTH CENTER****1900 Denver, El Paso, TX 79902****(915) 544-4000 Fax (915) 544-8750****Service:** In patient & out patient psychiatric & chemical dependency services.**Eligibility:** 13 years and older, male and females.**Fees:** Insurance, children's Medicaid only, Medicare, private.**Hours:** 24 hours a day**Intake Procedure:** Walk-ins; open 24 hours daily– 7 days per week**Geographic Area Served:** El Paso, Las Cruces and Juarez.**Other:** Private not for profit organization. School presentations about drugs and substance abuse available.**NEW BEGINNINGS OF TEXAS, INC.****2115 E. Yandell Dr., El Paso, TX 79903****(915) 838-0492 Fax (915) 532-0020****Service:** Drop out recovery, truancy and gang prevention/intervention**Eligibility:** EPISD students only in: Bowie & Irvin high schools and Bassett, Charles, Cordova, Guillen, Henderson, MacArthur, Magoffin, Morehead, Nolan Richardson, Terrace Hills, and Wiggs middle schools.**Fees:** None**Hours:** 8:00 a.m. - 5:00 p.m. (M-F)**Intake:** School referral**Geographic Area Served:** all EPISD students only**NEW BEGINNINGS OUTPATIENT SERVICES, INC.****6044 Gateway East Suite 610, El Paso, TX 79905****(915) 771-0990, Fax (915) 771-0991****Service:** Adolescent substance use counseling; Adult substance use counseling; drug prevention children & adolescents; gambling Counseling.**Eligibility:****Fees:** Medicaid, Private Insurance, Flexible payment plans**Hours:** M-F, 9 a.m. – 8 p.m.; Sat., 9 a.m. – 2 p.m.**Intake Procedure:** Call for appointment**Geographic Area Served:** El Paso & County**OFFICE OF THE ATTORNEY GENERAL CRIME VICTIMS SERVICES****401 E. Franklin, Suite 530****El Paso, TX 79901****(915) 834-5815 Fax (915) 834-5825****1-800-983-9933****Service:** Provide pamphlets, brochures, training, seminars, presentations regarding crime victims, consumer fraud, and child abuse, and financial assistance to victims of violent crime.**Eligibility:** Anyone who lives in the U.S. or Texas.**Fees:** None**Hours:** M-F, 8 a.m. to 5 p.m. (office); anytime for training events.**Intake Procedure:** Through law enforcement**Geographic Area Served:** West Texas**Other:** Citizenship is not a requirement.**OPPORTUNITY CENTER FOR THE HOMELESS, Emergency Night Service****1208 Myrtle Avenue, El Paso, TX 79901****(915) 577-0069 Fax (915) 544-2459**

**REFERRAL AGENCIES****Youth Initiative Program**

**Service:** The Opportunity Center operated the Emergency Shelter Program for homeless men and women. The center also operates the Day Resource Center program which offered a variety of services to include clothing closet, meal program, showers and case management.

**Eligibility:** Must be homeless

**Fees:** None

Accessible to Persons with Disabilities: Y

**Hours:** Day Resource Center ( Agency Programs) Monday- Friday 8-5, Emergency Night Shelter Monday-Sunday 5pm to 6am; ay Resource Center open 24 hours a day for refuge for the homeless

**Intake Procedure:** Client must complete application and intake packet for night shelter and agency services.

**Geographic Area Served:** El Paso County

**OUTREACH HEALTH SERVICES**

**10501 Gateway West, Bldg. 12 Suite 101, El Paso, TX 79925**

**(915) 595-8729 Fax (915) 595-6781**

**E-mail:** [evab@outreachhealth.com](mailto:evab@outreachhealth.com) **Eva Becerra**

**Service:** Skilled Nursing – Providers Services, Adult Day Care-Pediatrics

**Eligibility:** Medicare & Medicaid

Accessible to Persons with Disabilities: Y

**Fees:** Variable

**Hours:** 8:00 am – 5:00 pm

**Intake Procedure:** Call (915) 774-0271

**Geographic Area Served:** 7 Counties (Brewster, Culberson, El Paso, Hudspeth, Jeff, Davis, Presidio)

**PASO DEL NORTE FOOD BANK**

**300 S. Ochoa St. 79901**

**(915) 544-5592 Fax (915) 544-1775**

**Service:** Food items

**Eligibility:** Need (letter of referral)

**Fees:** None

**Hours:** Distributions on Mon., Tues., & Thurs., from 2-4 p.m.

**Intake Procedure:** Food bank – need letter of referral from social service agency or counselor, social security number, and picture I.D.

**PLANNED PARENTHOOD CENTER OF EL PASO**

**1801 Wyoming, Suite 202, El Paso, TX 79902**

**(915) 544-8195 Fax (915) 544-8377**

**Service:** Specialized sexuality education & prevention programs: Human sexuality; abstinence education; Birth control methods; HIV/AIDS education & prevention; Sexually transmitted diseases; Sexual identity & diversity; Self-esteem & self-efficacy; How to talk to your kids about sex; Growth, development & puberty; Women's & men's health.

Gynecological exams including Pap tests, cervical cancer screening, screening and testing for sexually transmitted diseases, breast exams, screening for anemia and diabetes. Birth control services-all FDA approved methods and supplies. Emergency Contraception, counseling and education, HIV/AIDS testing, counseling and education.

Colposcopy, cryotherapy and LEEP services-follow-up care for abnormal Pap tests; Mid-Life services for women-hormone replacement therapy, endometrial biopsies. Male Services – screening and treatment for sexually transmitted diseases, vasectomy surgery, education. Comprehensive Primary Health Care services for individuals with HIV/AIDS.

**Eligibility:** No eligibility requirements, everyone welcome.

**Fees:** Sliding fee scale based on family size and income.

Accessible to Persons with Disabilities: Y

**Hours:** Most clinics open Monday-Saturday with evening hours available. Call for more information. Appointments preferred, walk-ins welcome.

**Intake Procedure:** Clients should bring proof of age, residence and income.

**Geographic Area Served:** El Paso County.

**Other:** Some reproductive health care services require parental consent for minors; call for more information.

**PLANNED PARENTHOOD CENTER OF EL PASO - YOUNG FATHERS PROJECT**

**918 N. Oregon, El Paso, TX 79902**

**(915) 543-3062 Fax (915) 543-3206**

**Service:** Support groups for young Fathers, classes for young Fathers, case mgmt, prevention education. Presentations

**Eligibility:** Young Fathers 14-25 yrs.

**Fees:** None

**Intake Procedure:** Per case basis

**Geographic Area Served:** El Paso, County & surrounding area.

**Other:** We take older fathers on a per case basis.

#### **PREVENT BLINDNESS TEXAS – WEST TEXAS BRANCH**

**6044 Gateway East, Suite 220, El Paso, TX 79905**

**(915) 775-1200 Fax (915) 775-1201**

**Web site** [PB FARWESTTX@aol.com](mailto:PB FARWESTTX@aol.com)

**Service:** The mission of Prevent Blindness Texas is to prevent blindness, preserve sight and enhance and extend the vision life of all Texans. Programs to accomplish this include free vision screening (infants to adults), training and certification of vision screening volunteers, education programs and free eye exams and glasses to eligible clients.

**Eligibility:** To qualify for the free eye exams and glasses, the client must not have any insurance that will cover the expense and be within income guidelines. Call for details and applications.

**Fees:** None for the services.

**Hours:** Monday through Friday 8:00 am – 4:00 pm and by appointment.

**Intake procedure:** Application for eye exams/eyeglasses

**Geographic Area Served:** El Paso and surrounding counties.

**Other:** 80% of what a child learns is learned visually. Eye disorders and diseases can lead to delayed development in children and an inability to function productively in adults. Screening and follow up care can prevent loss of vision and resulting difficulties.

#### **PROJECT ARRIBA (Advanced Retraining & Redevelopment Initiative in Border Areas)**

**1155 Westmoreland, Suite 235, El Paso, TX 79925**

**(915) 843-4055 Fax (915) 843-4078**

**Web site:** [www.projectarriba.org](http://www.projectarriba.org)

**E-mail:** [projectarriba.org](mailto:projectarriba.org)

**Service:** To Provide long-term, high skilled training and case management services to eligible low income participants who require the occupational skills necessary to access jobs in hard to fill demand occupations that pay a living wage with benefits and a career path.

**Eligibility:** Call office for details

**Fees:** None

**Hours:** M –F, 8:00 am – 5 pm

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call for orientation dates

**Geographic Area Served:** El Paso County

#### **PROJECT BRAVO-EL PASO COMMUNITY ACTION AGENCY**

**4838 Montana, El Paso, TX 79902 – administrative office**

**(915) 562-4100 Fax (915) 562-8952**

**Service:** Help with electricity/gas bills; help with back rent or home mortgage payment more than 30 days in arrears (based on available funds); help with weatherizing home; adult education for G.E.D., ESL, and citizenship classes; job placement assistance; affordable rental apartments, youth empowerment services.

**Eligibility:** Based on needs assessment, income level

**Fees:** None

**Hours:** 8 a.m. – 5 p.m., M-F

**Intake:** Call office for target area locations

**Geographic Area Served:** El Paso County

**Other:** Est. 1965

#### **PROJECT VIDA**

**3607 Rivera, El Paso, TX 79905**

**(915) 533-7057 Fax (915) 533-7197**

**Service:** Community service, Citizenship classes, after school, day care, clinic, food coop, social worker



**Eligibility:** Open

**Fees:** None

**Hours:** M – F, 8 a.m. – 5 p.m.

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Registration

**Geographic Area Served:** El Paso area

#### **REGION 19 ESC– HOMELESS PROGRAM**

**6611 Boeing Dr., El Paso, TX 79925**

**(915) 780-5338 Fax (915) 780-5016**

**Web site:** [www.esc.19.net](http://www.esc.19.net)

**Service:** Provides educational tutorial services for homeless students residing in six school districts in rural and urban areas of El Paso County. Ensures that all homeless students, particularly those residing in the targeted substandard subdivision known as “colonias”, are able to enroll, attend and success in school.

**Eligibility:** Homeless students

**Fees:** None

**Hours:** 8 a.m. – 5 p.m., Mon - Fri

**Intake Procedure:** Phone contact

**Geographic Area Served:** El Paso & Hudspeth Counties

#### **REGION 19 – MIGRANT EDUCATION PROGRAM**

**6611 Boeing Dr., El Paso, TX 79925**

**(915) 780-5315 Fax (915) 780-5016**

**E-mail:** [migrant@esc19.net](mailto:migrant@esc19.net)

**Service:** The Migrant Program works collaboratively with school districts, as well as regional, state, and interstate agencies in an effort to provide high-quality academic and social opportunities for migrant students. Migrant staff serve as advocates for migrant students and design programs to help migratory students overcome education disruption, cultural and language barriers, social isolation, various health-related problems and other factors that inhibit the ability of migrant students to do well in school.

**Eligibility:** Assessment of eligibility done by trained recruiters to determine qualifications for program.

**Fees:** None

**Intake Procedure:** Call Hotline (915) 780-5309 or TX Hotline 1-800-234-8848

**Geographic Area Served:** El Paso and Hudspeth Counties.

#### **RESCUE MISSION**

**1949 West Paisano, El Paso, TX 79922**

**(915) 532-2575 Fax (915) 532-2762**

**Service:** Short term aid for needy; lodging & meals for 3 nights; clothing, household furnishing; 2 showers per day; food for needy when available. Assist in job placement; counseling, etc.

**Eligibility:** Need; any state

**Fees:** None.

**Hours:** 24 hours.

**Intake Procedure:** Referrals/walk-ins

**Geographic Area Served:**

#### **SALVATION ARMY (THE) Administration Office**

**4300 E. Paisano, El Paso, TX 79905**

**(915) 544-9811 Fax (915) 544-7469**

**Services:** Social services: Emergency food assistance; emergency shelter for families

**Eligibility:** Determined by need/some cases legal residency required.

**Fees:** None

**Hours:** Monday – Friday 9 a.m. – 4 p.m.

**Intake Procedure:** Appointment/ referral; walk-ins must bring ID, social security card/birth certificate & rent receipts verifying residency.

**Geographic Area Served:** El Paso County

**Other:** Senior Citizen Housing: 3926 Bliss Avenue.

Church Services: 4900 Hercules Avenue (915) 755-4168; Programs include youth, women's ministry, Bible study and Sunday morning worship activities (English & Spanish).

**SALVATION ARMY (THE) TRANSITIONAL LIVING CENTER**

1930 Bassett, El Paso, TX 79901

(915) 532-8498 Fax (915) 577-9892

**Service:** Transitional housing for families, with supportive services for all family members.

**Eligibility:** City residents, documented, homeless status

**Fees:** none/30% of income (adjusted)

**Hours:** 7 days a week 24 hour service

**Intake Procedure:** Referral, application, interview

**Geographic Area Served:** City of El Paso

**SEXUAL TRAUMA & ASSAULT RESPONSE SERVICE (STARS)**

710 N. Campbell, El Paso, TX 79902

(915) 533-7700 Fax (915) 533-6727

E-mail [www.starelpaso.org](http://www.starelpaso.org)

**Service:** Respond to all victims of sexual assault, to provide public education or awareness of sexual assault, free supportive counseling to victims of secondary victims.

**Eligibility:** Anyone

**Fees:** None

**Hours:** M-F 8:00 a.m. - 5:00 p.m.

**Intake:** Appointment

**Geographic Area Served:** El Paso and outlying areas

**SIERRA CLUB, INNER CITY OUTINGS (I.C.O.)**

348 Higley Circle, El Paso, TX 79928-6700

(915) 852-3011 Fax (915) 852-4688

E-mail: [tmertig@earthlink.net](mailto:tmertig@earthlink.net)

Web site [www.ico.sierraclub.org/elpaso/pages/home.htm](http://www.ico.sierraclub.org/elpaso/pages/home.htm)

**Service:** Environmental education for inner city youth and others who may lack the opportunity for experiences in nature, such as camping, canoeing, biking, fishing, and community service projects. I.C.O. is an outreach program of the Sierra Club and provides volunteer guides, lends equipment, and assists with the costs of activities.

**Eligibility:**

**Fees:** None

**Hours:** Mon - Fri 8:00 - 8:00

Accessible to person with disabilities Y

**Contact Person:** Ted Mertig, I.C.O. Coordinator

**Intake Procedure:** Outings for groups are formally approved at monthly steering committee meeting. Call for details.

**Geographic Area Served:** El Paso and outlying areas.

**SIERRA TEEN HEALTH RESOURCE CENTER:**

4717 Hondo Pass Ste F, El Paso, TX 79924

**Hours:** Mon - Fri 9:00 - 6:00

**Phone:** (915) 755-Teen (8336)

**Fax:** (915) 751-7599

**110 Candelaria**

**Ysleta Health Clinic**

**Hours:** Mon - Fri 8:00 - 5:00

**Phone:** (915) 859-8336

**Fax:** (915) 859-1784

**710 E. Seventh St.**

**Armijo Rec Center**

**Hours:** Mon - Fri 9:00 - 6:00

**Phone:** (915) 532-8336

**Fax:** (915) 532-8344

**Service:** Free Pregnancy test, physician referral, assistance with medicaid process. Early prenatal intervention, ensuring well Mom - well baby.

**Fees:** None

Accessible to person with disabilities Y

**Intake Procedure:** No appointment necessary

**Geographic Area Served:** El Paso County/New Mexico/Mexico

**Other:** Services not only for Teens/No solo para Adolescentes - for all Women/Para todas Mujeres

#### **SOUTHWEST CHAPTER AUTISM SOCIETY OF AMERICA**

1340 Murchison St., El Paso, TX 79902

(915) 772-9100 Fax (915) 313-0405

E-mail: [www.swasa@sbcglobal.net](mailto:www.swasa@sbcglobal.net)

Web site: [www.swasa.com](http://www.swasa.com)

**Service:** Provide information and support for persons within the autism spectrum and their families.

**Fees:** None

Accessible to person with disabilities N

**Hours:** Vary

**Intake Procedure:** Call for appointment

**Geographic Area Served:** El Paso County, Southern New Mexico, Juarez

#### **SUPERIOR HEALTH PLAN**

6070 Gateway East, El Paso, TX 7905

(915) 778-7835 Fax (915) 778-7776

E-mail: [olares@centene.com](mailto:olares@centene.com) Olaya Lares

Web site: [Superiorhealthplan.com](http://Superiorhealthplan.com)

**Service:** HMO for Star Program, managed care Medicaid and CHIP programs (for assistance in filling out application contact the Superior office).

**Eligibility:** Children and Adults in the need of medical services.

**Fees:** Based on income

Accessible to Persons with Disabilities Y

**Hours:** Office hours Mon.-Fri., 8 a.m. – 5 p.m. (nurses available 24 hours)

**Intake Procedure:** For children use Medicaid hotline: 1-866-KIDSMED; for adults go to HHSC office (see Health and Human Services)

**Geographic Area Served:** El Paso, Culberson, Austin, San Antonio counties

#### **TATTOO REMOVAL PROGRAM – SEE EL PASO TATTOO REMOVAL PROGRAM**

#### **TEXAS A & M UNIVERSITY COLONIAS PROGRAM**

10400 Socorro Rd., El Paso, TX 79927

(915) 860-9528 or 1-888-PRC-TEXX Fax (915) 860-9573

E-mail: Susan Hernandez [shernandez@archmail.tamu.edu](mailto:shernandez@archmail.tamu.edu)

**Service:** Clearinghouse for distribution of literature related to alcohol, tobacco and other drugs; library of research material and videos; presentations.

**Eligibility:** Government, education, faith-based programs and general public.

**Fees:** All printed materials are free of charge; quantities from 25 – 250 available

**Hours:** 8 a.m. – 5 p.m.

**Intake Procedure:** Visit site or call for appointment

**Geographic Area Served:** West Texas

#### **TEXAS COOPERATIVE EXTENSION – 4-H PROGRAM**

1030 N. Zaragosa Rd., Suite A, El Paso, TX 79907

(915) 859-7725 Fax (915) 860-0331

**Website:** [www.el-paso-tx.tamu.edu](http://www.el-paso-tx.tamu.edu)

**Service:** Educational program for healthful choices about eating and exercise; developing healthy lifestyles and understanding the consequences of unhealthy decisions.

**Eligibility:** 3<sup>rd</sup> grade through age 19

**Fees:** None (some project areas may require an investment to get started)

**Hours:** Mon.-Fri. 8 a.m. – 5 p.m. (office) Accessible to Persons with Disabilities Y

**Intake Procedure:** Contact Texas Cooperative Extension office at (915) 859-7725 or fax to (915) 860-0331

**Geographic Area Served:** El Paso County

**TEXAS DEPT. OF PROTECTIVE & REGULATORY SERVICES – See Child Protective Services**

**TEXAS DEPT. OF TRANSPORTATION - MEDICAL TRANSPORTATION PROGRAM**

**4201 Hondo Pass, El Paso, TX 79924**

**Toll free: 1-877-633-8747 Fax (915) 759-9088**

**E-mail:** [msaldan@dot.state.tx.us](mailto:msaldan@dot.state.tx.us)

**Service:** Transportation to medical appointments. May use Sun Metro Bus system within City of El Paso.

**Eligibility:** Current and eligible Medicaid benefits

**Fee:** None Accessible to Persons with Disabilities Y

**Hours:** Mon-Fri, 8 a.m. – 5 p.m.

**Intake Procedure:** Call toll-free 1-877-633-8747 with a 48-hr. notice of appointment time.

**Geographic Area Served:** 36 counties of West Texas

**Other:** Van service available if Sun Metro bus system not available

**TEXAS LION'S CAMP**

**5311 Hondo Pass, El Paso, TX 79924**

**(915) 757-6566 Fax (915) 755-3413**

**Service:** Camp for handicapped & diabetic children; transportation included.

**Eligibility:** Texas residents

**Fee:** None Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call "Pat" for application and information, 757-6566

**Geographic Area Served:** Texas

**Other:** Camp session for handicapped June 26, 2005 to July 2, 2005 and diabetes July 31 – August 6, 2005

**TEXAS MEDICAL AND HEALTHCARE PARTNERSHIP (TMHP)**

**P.O. Box 204270 MC-C04, Austin, TX 78720-4270**

**(915) 779-2249 or (915) 921-0174 Fax (915) 779-2100 or (915) 921-1672**

**E-mail:** [Elizabeth.chavez@tmhp.com](mailto:Elizabeth.chavez@tmhp.com)

**Service:** Serves clients with administered Medicaid (Texas Health Network). Provides health education and case management services.

**Fee:** None

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake Procedure:** Direct contact.

**Geographic Area Served:** El Paso until Sept. 06; Hudspeth, and Culberson counties

**TEXAS NATIONAL GUARD COUNTER DRUG PROGRAM, DRUG DEMAND & REDUCTION**

**(Assisting New Beginnings of Texas, Inc.)**

**2115 E. Yandell Dr. El Paso, TX 79903**

**(915) 543-9058 Fax (915) 532-0020**

**Email:** [adrian.e.lopez@us.army.mil](mailto:adrian.e.lopez@us.army.mil) **SSG Adrian Lopez**

**Service:** Provide education in the dangers of abusing drugs, Alcohol & Tobacco. Provide educational pamphlets, power point presentations and photos of the typical drugs out in our streets.

**Eligibility:** School age children and adults

**Fees:** None

**Hours:** M-F 8 a.m. – 5 p.m.

**Intake Procedure:** Contact SSG Adrian Lopez; written request required for service outside of the geographic area listed below.

**Geographic Area Served:** all EPISD schools only

**TEXAS RIO GRANDE LEGAL AID, INC.**

1331 Texas Ave. El Paso, TX 79901

(915) 585-5100 Fax (915) 544-3789

**Intake Toll Free Numbers:** 1-866 988-9996 or 1-888-988-9996

**Service:** Legal assistance and guidance in civil matters to income-eligible El Pasoans

**Eligibility:** Must be indigent.

**Fees:** Call for information. Minimal fee.

**Hours:** Mon. – Thurs., 8 a.m. – 9 p.m.

**Intake Procedure:** Call for appointment.

**Geographic Area Served:**

**Other:** (formerly El Paso Legal Aid Assistance Society)

**THINK COLLEGE NOW**

**EL PASO COLLABORATIVE FOR ACADEMIC EXCELLENCE**

500 W. University, UTEP Education Building, Room 904, El Paso, TX 79968

(915) 747-8732 or 747-5778 Fax (915) 747-5144

**E-mail:** Irma Montoya, Coordinator: [iimontoya@utep.edu](mailto:iimontoya@utep.edu)

**Service:** Presentations to classrooms to encourage all students to enroll in the Recommended High School Program, or above, to graduate as Texas Scholars. Incentives and recognition: local employers, with school district personnel, work to ensure that students remain enrolled in the Recommended High School Program throughout high school.

**Eligibility:**

**Hours:** 8 a.m. – 5 p.m., Mon.-Fri.

**Intake Procedure:** Call office

**Geographic Area Served:**

**THOMASON HOSPITAL, FAMILY PLANNING SERVICE**

4824 Alberta, Suite 403, El Paso, TX 79905

(915) 532-5454 Fax (915) 521-7980

**Service:** Counseling, awareness, training, teen advisory board, prevention and presentations.

**Eligibility:** None

**Fee:** Income based

**Hours:** Mon.-Fri. 8 a.m. – 5 p.m.; Wed. 11 a.m. – 8 p.m.; Sat., 8 a.m. - noon

**Intake:** Referrals, walk-in.

**Geographic Area Served:** El Paso County

**THOMASON HOSPITAL TRAUMA DEPARTMENT – OUTREACH, SCREENING ASSESSMENT AND REFERRAL PROGRAM (OSAR) and ACCESS to RECOVERY PROGRAM (ATR)**

5959 Gateway West, Ste. 520, El Paso, TX 79925

(915) 521-7818 Fax (915) 521-7397

**E-mail Michael Banegas at** [mbanegas@thomasoncares.org](mailto:mbanegas@thomasoncares.org)

**Service:** The OSAR Program offers free drug and alcohol screening, assessment, and referral; motivational counseling, crisis help line services; transportation provided to get to treatment.

The Access to Recovery (ATR) program is open to all probationers and drug court referrals with substance abuse problems. Treatment, recovery support, family therapy, GED, job placement assistance, child care, transportation to treatment and other services available.

**Eligibility:** Texas residents only

**Fees:** Free

**Hours:** Mon.-Friday, 8-5 p.m. and after hours if requested. Accessible to Persons with Disabilities: Y

**Intake Procedure:** Face to face assessments at the above address.

**Geographic Area Served:** El Paso County  
**Other:** Crisis Help Line is available at 1-866-373-1253.

**TOTAL QUALITY MANAGEMENT EDUCATION CENTER**

**2104 E. Yandell Ste. E-1, El Paso, TX 79903**

**(915) 532-3292 Fax (915) 532-3163**

**Service:** Alcohol Awareness program for minors, tobacco awareness

**Eligibility:** Offenders and community welcome.

**Fees:** Alcohol Education \$25 (6 hrs) Tobacco Cessation \$39.00 (8 hrs.) Drugs \$55.00 (15 hrs.)

**Hours:** 9 a.m. – 5 p.m. (M-F).

**Intake Procedure:** Walk-in no appointment required for registration.

**Geographic Area Served:** El Paso County, Culberson, Brewster, Jeff Davis and Presidio Counties.

**TRINITY RECOVERY CENTER MEDICAL DETOX CENTER**

**6000 Welch, Suite A-2, El Paso, TX 79905**

**(915) 772-9111 Fax (915) 775-4646**

**Service:** Detox facility for people with drug and alcohol addictions. Support services (Casa Vida de Salud) for dual diagnosis & indigent must be referred through Trinity Recovery.

**Eligibility:** Accepts patients who can't afford to pay, the underinsured, and those who can pay for treatment. Support services for dual diagnosis & indigent must be referred through Trinity Center.

**Fee:** Based on ability to pay

**Hours:** Admissions Mon.-Fri., 8 a.m. – 3 p.m.

**Intake Procedure:** Call-in preferred (may be placed on waiting list)

**Geographic Area Served :** Texas residents (veterans)

**UNIVERSITY OF TEXAS AT EL PASO (UTEP) STUDENT DEVELOPMENT CENTER**

**500 University, Union West, Room 106, El Paso, TX 79968**

**(915) 747-5670 Fax (915) 747-7400**

**Service:** Health awareness

**Eligibility:** UTEP students/staff

**Fees:** Free

**Hours:** M-F, 8:00 a.m. - 5:00 p.m.

**Intake:** Walk-in

**Geographic Area Served:** El Paso University

**UNIVERSITY OF TEXAS AT EL PASO (UTEP) -UPWARD BOUND PROGRAM**

**500 W. University, Graham Hall 208, El Paso, TX 79968**

**(915) 747-5149 Fax: (915) 747-8879**

**Website:** <http://studentaffairs.utep.edu/upwardbound>

**Service:** Academic assistance to prepare for college, Saturday classes, counseling, college visits, and career awareness activities.

**Eligibility:** Low income high school students who will be the first in their families to potentially earn a bachelor's degree. Need to demonstrate academic need.

**Fees:** None

**Hours:** M-F, 8:00 a.m. - 5:00 p.m.

**Intake Procedure:** Application, interview with applicant and parent (s) & exam.

**Geographic Area Served:** El Paso ISD, Ysleta ISD, Anthony ISD, Canutillo ISD

**UNITED NEIGHBORHOOD ORGANIZATION (UNO)**

**8660 Montana, Suite I, El Paso, TX 79915**

**(915) 775-1161 Fax (915) 775-1168**

**Service:** Assist people who have been detained by immigration. Will not represent aliens in asylum or refugee cases.

**Hours:** M-F 8 a.m. – 5:30 p.m.; Sat. 9:30 a.m. - 12:30 p.m.

**Intake:** Walk-in

**Fees:** May charge a nominal fee

**Geographic Area Served:** El Paso, Odessa.

#### **UPPER RIO GRANDE AT WORK YOUTH SERVICES – URG@WORK**

**5919 Brookhollow, El Paso, TX 79925**

**(915) 887-2124 Fax (915) 887-2306**

**Service:** Tutoring, Study Skills, instruction leading to completion of secondary school, vocational training, alternative secondary school, adult mentoring, paid and un-paid work experience, leadership development, summer employment opportunities that are directly linked to academic and occupational learning, comprehensive guidance and counseling, support services., and follow-up services.

**Eligibility:** U.S. Citizen or eligible non-citizen, age 14 to 21 years of age time of application. If male, born on or after 1/1/60 must be registered with Selective Service, must meet economic guidelines established by the Texas workforce Commission.

**Fees:** None

**Hours:** M – F; 8 a.m. – 5 p.m.

**Intake Procedure:** Attend Orientation Wednesday 9:00 a.m. or 2:00 p.m. eligibility meeting will be determined.

Certification Required.

**Geographic Area Served:** 6 County area-Brewster, Culberson, El Paso, Hudspeth, Jeff Davis, Presidio.

**Other:** Operates under the Workforce Investment Act, funded by the Upper Rio Grande Workforce Development Board.

#### **UPPER RIO GRANDE COLLEGE TECH-PREP YOUTH CONSORTIUM**

**6611 Boeing, El Paso, TX 79925**

**(915) 780-6501 Fax (915) 780-6507**

**E-mail:** [techprep@esc19.net](mailto:techprep@esc19.net)

**Web site:** [www.careersprep.com](http://www.careersprep.com)

**Service:** College credit, student presentations on life skills and careers.

**Eligibility:** Everyone

**Fees:** None

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake Procedure:**

**Geographic Area Served:** El Paso & rural areas

#### **UPPER RIO GRANDE WORKFORCE DEVELOPMENT BOARD**

**221 N. Kansas, Suite 1000, El Paso, TX 79901**

**(915) 772-2002 Fax (915) 351-2790**

**Service:** The URGWDB is the Fiscal Agent for the workforce Investment Act (WIA) requirements. The mission of the Board is to provide skilled workers for employers and job opportunities for workers.

**Eligibility:** Everyone

**Fees:** None

**Hours:** M-F, 8:00 a.m. to 5:00 p.m.

Accessible to Persons with Disabilities Y

**Intake Procedure:** Via the one-stop centers and satellite offices.

**Geographic Area Served:** Counties of Brewster, Culberson, El Paso, Jeff Davis and Presidio and Hudspeth

#### **U.S. CITIZENSHIP AND IMMIGRATION SERVICES**

**National Customer Service Center**

**1-800-375-5283 (Hearing impaired TDD 1-800-767-1833)**

**International callers 1-785-330-1048**

**Web site** [www.uscis.gov](http://www.uscis.gov)

**Service:** File an application online, download free forms and instructions, check case status online, make appointment; find nearest local USCIS office; research family genealogy, or access more than 10,000 pages of information on immigration forms, practices, and policy.

**U.S. POSTAL SERVICE – MAIN OFFICE****8401 Boeing Dr., El Paso, TX 79910-9995****Service:** General delivery service; to receive mail when there is no resident address**Eligibility:** No resident address**Fees:** None**Hours:** Regular postal service station hours**Intake Procedure:** Present ID at U.S. Postal Service main office, 8401 Boeing, to set up for general mail delivery at any branch or contact the branch in requested delivery area.**Geographic Area Served:** General information for all locations: 1-800-275-8777**VICTORY OUTREACH****1305 Rio Grande, El Paso, TX 79901****(915) 577-0004****Service:** Rehabilitation of substance abusers and other troubled individuals. The home provides food, shelter and spiritual counseling.**Eligibility:****Fees:** None**Hours:** 24 hrs. per day/7 days per week**Intake Procedure:** walk-in**Geographic Area Served:** El Paso County**VOLAR CENTER FOR INDEPENDENT LIVING****8929 Viscount Blvd., Suite 101****El Paso, Texas 79925-5823****(915) 591-0800 Voice/TDD, Fax (915) 591-3506****E-mail: volar@volarcil.org****Web site: www.volarcil.org****Services:** Individual & Systems Advocacy, Independent Living Skills Training, Peer Counseling, Information & Referral, Consumer Managed Personal Assistance Services, School Advocacy & Transition, Social Security Benefits Planning, Outreach Services, ADA Technical Consultation, Disability Etiquette & Sensitivity Training, Fair Housing Rights Information, Accessible & Affordable Housing Information, Employment Seeking Support Services, Fixed Route Training, Nursing Home Relocation Services, Introduction & Intermediate Computer Classes, Equipment Lending Closet.**Eligibility:** Persons of all ages and all types of disabilities**Fees:** None**Hours:** 8:00 a.m. – 5:00 p.m.**Intake Procedure:** Preferably call for intake appointment**Geographic Area Served:** El Paso County**Other:** Se habla Español**YSLETA LUTHERAN MISSION****301 S. Shutz****El Paso, TX 79907****(915) 858-2588 Fax (915) 858-2708****Service:** Lunch program from 11:30 am – 1 pm; referral to various emergency food pantries, community services and has a thrift store. It has various programs, and hot lunches to all members of the community. Food pantry only available on Sundays after 11:30 am service.**Eligibility:****Fees:****Hours:** Lunch 11:30 a.m. – 1 p.m.; food pantry on Sundays after 11:30 a.m.**Intake Procedure:****Geographic Area Served:** Open**WEST TEXAS PARENT EDUCATION NETWORK (WT PEN)**



**1001 Main St. (Coordinating Office), Suite 804, Lubbock, TX 79401**

**(877) 762-1435 Toll free for parents Fax (806) 762-1628**

**E-Mail [wtxpen19@sbcglobal.net](mailto:wtxpen19@sbcglobal.net) Donna Allan**

**Web site [www.Partnerstx.org](http://www.Partnerstx.org)**

**Service:** Assistance: in preparing for an ARD/IEP meeting; understanding a child's record; preparing for mediation; record keeping & letter writing; Information & referral: on disabilities & challenging needs; education rights; special education services, local, regional, state and national resources, statewide membership organizations and parent support groups; Workshops: on parenting, educational rights, ARDs, and IEPs, positive behavioral supports, parent/professional partnerships.

**Eligibility:** Student with disability

**Fee:** None

**Hours:** 8-5, Daily

Accessible to Persons with Disabilities: Y

**Intake Procedure:** Call

**Geographic Area Served:** El Paso, Hudspeth counties

#### **YWCA OF EL PASO - CHILDREN COPE WITH DIVORCE**

**1600 Brown St., El Paso, TX 79902**

**(915) 577-2530, ext. 478 Fax (915) 533-8132**

**Web site: [www.ywcaelpaso.org](http://www.ywcaelpaso.org) (click on Coping with Divorce)**

**Service:** Helping children cope with divorce, 4 hr/ parent education seminar, as required by the District and County Courts of El Paso.

**Eligibility:** Adults (no children permitted in class; no on-site child care)

**Fee:** \$35 each participant; \$15 each if filing with Texas RioGrande Legal Aid, Inc. and the El Paso Bar Association

**Hours:** M-F, 8 a.m. – 5 p.m.

**Intake Procedure:** For seminar dates and locations and to pre-register for a class, call the Children Cope with Divorce Coordinator at 577-2530, ext. 478.

#### **YWCA OF EL PASO - PROJECT REDIRECTION**

**1918 Texas Ave., El Paso, TX 79901**

**(915) 533-2311 or 757-0306, ext 32 Fax (915) 757-0507**

**Service:** Support for pregnant and parenting teens; vocational training, high school diploma or GED, health for mother and infant, life planning curriculum; daycare available at EPISD & YISD alternative school sites.

**Eligibility:** Pregnant or parenting teen.

**Fees:** None

**Hours:** M-F; 8 am - 5 pm

**Intake Procedure:** Appointment, home visits, school visits, etc.

**Geographic Area Served:** El Paso

#### **YWCA OF EL PASO - PROJECT REDIRECTION**

**9135 Stahala, El Paso, TX 79924**

**(915) 757-0306 ext. 32 or Administration (915) 533-2311 ext. 255 Fax (915) 757-0507**

**Service:** Assisting Pregnant and Parenting Teens in the El Paso Community. To provide service to enable clients to successfully graduate high school and have healthy children through self-sufficiency. We provide outreach, employability readiness training, support services with other agencies, and try to involve males as possible.

**Eligibility:** Ages 12-21

**Fees:** None

**Hours:** 8 a.m. – 5 p.m.

**Intake Procedure:** Usually referred from area schools, clinics or hospitals, we contact potential client; make an appointment. Go over program, and enroll at that time. We make home visits, school visits or can arrange other places to meet.

**Geographic Area Served:** El Paso ISD, Socorro ISD, San Elizario and Fabens ISD (does not include Ysleta)

#### **YWCA OF EL PASO - SARAH MCKNIGHT TRANSITIONAL LIVING CENTER**

**3700 Altura, El Paso, TX 79930**

**(915) 566-2762 Fax (915) 566-6262**

**Service:** Designed to bridge the gap from emergency shelter to permanent housing for single women, with or without children. Provides money management, parenting, nutrition, assertiveness, managing conflict, children's programs, job development, supportive employment, group and individual counseling improve the participants' abilities to meet the challenge of independent living.

**Eligibility:** Must be a U.S. citizen, legal resident, female, homeless & at least 18 yrs. old or older.

**Fees:** 30% of total income or 10% of total gross income to be given back after completing program.

**Hours:** 24 hrs service.

**Intake Procedure:** waiting list

**Geographic Area Served:** El Paso and other areas.

This index may not all inclusive of other services provided by an agency.

**Abuse:**

Advocacy Center for the Children of El Paso

Alternatives Centre for Behavioral Health

Center Against Family Violence (CAFV)-Family Resource Center

Child Crisis Center

Child Crisis Center – Family Resource Distribution Center

Child Protective Services – Texas Dept. of Protective & Regulatory Services

Thomason Hospital Trauma Dept. – Outreach, Screening, Assessment and Referral Program/Access to Recovery

Trinity Recovery Center Medical Detox Center

**Adoption:**

El Paso Adoption Services, Inc.

Lee & Beulah Moore Home

Lutheran Social Services

**After School Enrichment Program:**

Central El Paso Community Organization (CEPCO)

El Paso Parks & Recreation Department – Neighborhood Youth Outreach Program

Project VIDA

**AIDS:**

International AIDS Empowerment

**Alcohol Awareness:**

Alternatives Centre for Behavioral Health

Mothers Against Drunk Driving (MADD)

Fort Bliss Army Substance Abuse Program

Texas National Guard Counter Drug Program

Total Quality Management

**Army Community Service:**

Fort Bliss Army Community Service

**Asthma:**

American Lung Assoc.

**Awareness Information:**

Alternatives Centre for Behavioral Health

American Legion Law Enforcement Post 74 – drug/suicide prevention

Fort Bliss Army Substance Abuse Program  
Juvenile Probation Department – Project Libertad  
Mothers Against Drunk Driving (MADD)  
Planned Parenthood Center of El Paso  
Texas A & M University Colonias Program  
Thomason Hospital, Family Planning Service  
University of Texas at El Paso (UTEP) Student Development Center

**Camp for Handicapped & Diabetic Children:**

Texas Lion's Camp

**Cancer:**

American Cancer Society  
Candlelighters

**Chemical Dependence:** Abundant Living Faith Center ; Child Protective Services ; Christ Miracle Church ; Christian Home For Men ; New Beginning Outpatient Services ; Texas National Guard Counter Drug Program ; Victory Outreach

**Child Support:**

Child Support Enforcement Division, Texas Attorney General  
El Paso County Domestic Relations Office

**CHIP:**

El Paso First Health Plans, Inc.

**Citizenship:**

Project Vida  
U.S. Citizenship & Immigration Services

**Civil Matters:**

Texas Rio Grande Legal Aid

**Clothing:**

Assistance League of El Paso – Operation School Bell  
Catholic Charities: St. Vincent de Paul Thrift Store  
Christ Miracle Church  
Opportunity Center

**College:**

El Paso Community College  
University of Texas at El Paso (UTEP) Upward Bound Program  
Upper Rio Grande at Work Youth Services  
Upper Rio Grande College Tech-Prep Youth Consortium

**Community Service:**

Love of Life Center  
Project VIDA  
Ysleta Lutheran Mission

**Counseling:**

Catholic Charities – Counseling Services  
Center for Children – Runaway Shelter and Services to At-Risk Youth (STAR)  
Child Guidance Center  
Child Protective Services;  
Children's Grief Center

Christ Miracle Church  
Communities in Schools  
El Paso Federation of Families  
Family Services of El Paso  
In Session  
Love of Life Center  
New Beginning Outpatient Services  
Thomason Hospital  
Volar Center for Independent Living

**CPR/First Aid Training:**

American Red Cross – El Paso Area Chapter

**Crime Victims Services:**

Office of the Attorney General Crime Victims Services

**Computer Classes:**

Volar Center for Independent Living

**Custody Assistance:**

Child Crisis Center – Family Visitation Center

**Day Care:**

Child Protective Services  
Health & Human Services  
Project VIDA  
YWCA of El Paso

**Deaf & Hearing Impaired:**

El Paso Center of the Deaf and Hard of Hearing

**Dental:**

Centro San Vicente

**Detoxification:**

Trinity Recovery Center; Victory Outreach

**Diabetes:**

El Paso Diabetes Association  
Texas Lion's Camp

**Disabilities:**

Advocacy, Incorporated  
Community Options, Inc.  
West Texas Parent Education Network (WT PEN)  
Volar Center for Independent Living

**Disaster Relief:**

American Red Cross – El Paso Area Chapter

**Divorce (coping for children):**

YWCA of El Paso

**Drop Out Prevention:**

Center for Children – Services to At-Risk Youth (STAR)

Communities in Schools  
New Beginnings of Texas  
Think College Now  
Volar Center for Independent Living  
YWCA of El Paso

**Drug Testing:**

Aliviane  
Confidential Drug Testing  
Thomason Hospital Trauma Department – Outreach, Screening, Assessment, and Referral Program

**Early Childhood Education:**

AVANCE, Inc.  
Region 19 - Headstart

**Education:**

El Paso Community College – Dual Credit Program  
International Business College  
Region 19 ESC  
Think College Now – El Paso Collaborative for Academic Excellence  
University of Texas at El Paso (UTEP) – Upward Bound Program

**Employment Training:**

Center for Employment Training  
David L. Carrasco Job Corp  
N.A.P.M. El Paso  
Project Arriba (Advanced Retraining & Redevelopment Initiative in Border Areas)  
Upper Rio Grande at Work Youth Services – URG@Work  
Upper Rio Grande Workforce Development  
YWCA of El Paso

**English as a Second Language/ESL:**

AVANCE, Inc.  
Center for Children  
El Paso Community College  
Project Bravo – El Paso Community Action Agency

**Family Violence Education:**

Center Against Family Violence (CAFV) – Community Relations  
El Paso Police Department – Headquarters – Domestic Violence Prevention Unit  
Fort Bliss Army Community Center

**Family Violence Shelter:**

Center Against Family Violence (CAFV)

**Family Violence Support:**

Center Against Family Violence CAFV– Battering Intervention Intervention & Prevention Program  
Center Against Family Violence CAFV – Family Resource Center  
Fort Bliss Army Community Center

**Financial Assistance:**

American Legion Law Enforcement Post 74  
Catholic Charities – St. Vincent de Paul Thrift Store Financial Aid  
El Paso County General Assistance  
Health and Human Services  
Project Bravo – El Paso Community Action Agency

**Fire Safety:**

El Paso Fire Department – Fire Prevention Division

**First Aid:**

American Red Cross

**Food:**

Catholic Charities-Ladies of Charity Food Bank

Christ Miracle Mission

Health & Human Services

Paso Del Norte Food Bank

Project Vida

Salvation Army

Ysleta Lutheran Mission

**Foster Care:**

Center for Children, Inc., El Paso

Lee & Beulah Moore Home

Lutheran Social Services

**Furniture:**

Catholic Charities – St. Vincent de Paul Thrift Store

**Gang:**

El Paso Police Department - Headquarter- Gang Unit

New Beginnings of Texas, Inc.

**GED:**

AVANCE, Inc.

Center for Children, Inc. – El Paso Families Project

David L. Carrasco Job Corp

El Paso Community College

Project Bravo

YWCA of El Paso

**Grief:**

Children's Grief Center of El Paso

Compassionate Friends

**Health Center/Assistance:**

Centro de Salud Familiar, La Fe

Centro San Vicente

Children's Miracle Network

Paso City-County Health District

Project VIDA

Sierra Teen Health

Superior Health Plan

**Health Education:**

Centro San Vicente

El Paso Rehabilitation Center

Health Organization Network

Texas Cooperative Extension

Texas Medical & Healthcare Partnership (TMHP)

UTEP Student Development Center

**Health Plan/Providers Info.:**

El Paso Community Voices  
El Paso First Health Plans, Inc.  
Superior Health Plan

**Homeless:**

El Paso Coalition for the Homeless  
Opportunity Center  
Region 19 (student tutorial)  
Rescue Mission  
Salvation Army  
U.S. Postal Service (to receive mail)

**Housing:**

Christian Home for Men  
Community and Human Development, Office of  
YWCA of El Paso – Sarah McKnight Transitional Living Center

**Immigrant Assistance:**

Annunciation House  
Diocesan Migrant and Refugee Services  
Las Americas Immigrant Advocacy  
United Neighborhood Organization (UNO)

**Jewish Community Center/Family & Children Service:****Juvenile Issues:**

El Paso County Attorney's Office  
Juvenile Probation Department  
Thomason Hospital  
Total Quality Management

**Legal:**

Texas Rio Grande Legal Aid, Inc.

**Lifeguard:**

American Red Cross

**Laboratory:**

Centro San Vicente

**Life Skills:**

Boys Scouts of America, Yucca Council  
Community Solutions of El Paso, Inc.  
Girl Scouts of the Rio Grande  
Texas Cooperative Extension – 4-H Program  
Volar Center for Independent Living

**Literacy:**

Center for Children

**Lunch Program:**

Ysleta Lutheran Mission

**Medicaid:**

El Paso First Health Plans  
Maximus

**Medical Care:**

Centro San Vicente  
Children's Miracle Network  
El Paso Community Voices  
Health and Human Services  
Montwood Wellness Center

**Mediation:**

El Paso County Dispute Resolution Center

**Mental Health:**

Advocacy Incorporated  
Casa Esperanza Activity & Learning Center  
Center for Children – El Paso Families Project  
Community Options (residential & employment);  
El Paso County Attorney, Mental Health/Mental Retardation (MH/MR)Unit  
El Paso MHMR; El Paso MHMR-ChAMPS  
El Paso Psychiatric Center  
El Paso Rehabilitation Center  
El Paso State Center  
National Suicide Prevention Lifeline: 1-800-273-TALK (8255)  
NCED-Mental Health Center  
Southwest Chapter Autism Society of America

**Medical Transportation:**

Texas Dept of Transportation – Medical Transportation Program

**Mentors:**

Big Brothers Big Sisters  
Community Solutions of El Paso, Inc.  
Love of Life Pregnancy Center  
Child Crisis Center –A.M.O.R. de Ninos/Begin at Birth  
Upper Rio Grande at Work Youth Services;

**Migrant Services:**

Diocesan Migrant and Refugee Services  
Motivation Education and Training, Inc. (MET)  
Region 19 – Migrant Education Program

**Nuisance Numbers:**

Animal Control – (915) 842-1000  
Environmental Services - junked vehicles on private property; buildings not within city code, abandoned houses & buildings; overgrown vegetation; illegal businesses; illegal dumping (915) 541-4386 (illegal dumping for the county 1-888-635-7276)  
Graffiti Removal (915) 621-6789  
Health Department - nuisance complaints (915) 543-3551  
Report smoking vehicles: 1-800-453-SMOG (7664) or [www.smokingvehicle.org](http://www.smokingvehicle.org)  
Solid Waste Management – City property clean-up (915) 621-6700  
Street Department – signs/street maintenance/easements/storm drains (915) 621-6750  
Traffic flow & safety – 621-6870  
Traffic or police emergencies only 24/7: 1-800-525-5555  
Vector Control – (915) 594-1568

**Nursing Assistance/Home:**

Outreach Health Services



Volar Center for Independent Living

**Parenting Education:**

Center for Children  
Child Crisis Center - Healthy Families  
Child Crisis Center – A.M.O.R. De Niños  
Child Crisis Center – Parenting Education  
Child Protective Services (Texas Dept. of Protective & Regulatory Services)  
El Paso Independent School District – Parental Involvement  
Love of Life Pregnancy Center  
Lutheran Social Services  
Planned Parenthood  
YWCA of El Paso

**Pharmacy:**

Centro San Vicente

**Police:**

El Paso Police Department

**Pregnancy Assistance:**

Child Crisis Center  
Crisis Pregnancy Services  
Dame La Mano Crisis Pregnancy Center  
El Paso Adoption Services  
Lee & Beulah Moore Home  
Love of Life Pregnancy Center  
Sierra Teen Health Resource Center  
YWCA of El Paso – Project Redirection

**Recreation:**

Boys & Girls Club of El Paso  
Boys Scouts of America, Yucca Council  
El Paso Parks & Recreation Department  
El Paso Parks & Recreation Department – Neighborhood Youth Outreach Program  
El Paso Youth Tennis Center  
Houchen Community Center  
Housing Authority of the City of El Paso – Community Services  
Jewish Community Center  
Miracle League of El Paso  
Sierra Club, Inner City Outings

**Runaways:**

Center for Children – Runaway Shelter and Services to At-Risk Youth (STAR)

**Safe Place Program:**

Center for Children, Inc., El Paso

**School Clothes:**

Assistance League of El Paso– Operation School Bell

**Senior Citizens:**

Bienvivir Senior Health Service  
El Paso County Attorney's Office

**Sex Education:**

El Paso City-County Health District  
Planned Parenthood

Thomason Hospital Family Planning Services

**Sexual Trauma:**

STARS/Sexual Trauma & Assault Response Service  
Advocacy Center for the Children of El Paso

**Shelter/Housing:**

Annunciation House  
Center for Children (teen mothers & families)  
Child Crisis Center  
Community & Human Development  
El Paso Coalition for the Homeless  
La Posada Home, Inc.;  
Opportunity Center for the Homeless  
Rescue Mission  
Salvation Army  
Salvation Army Transitional Living Center  
YWCA of El Paso- Sarah McKnight Transitional Living Center

**Social Work/Services:**

Centro San Vicente  
Health & Human Services  
Project Bravo- El Paso Community Action Agency  
Project VIDA; Volar Center for Independent Living

**Substance Abuse:**

Aliviane  
Abundant Living Faith Center  
Child Protective Services ;  
Christ Miracle Church  
Christian Home For Men  
Housing Authority of the City of El Paso – YPU Program  
New Beginnings Outpatient Services, Inc.  
Texas National Guard Counter Drug Program  
Victory Outreach

**Support Groups/Support Services:**

Alcoholics Anonymous  
Child Crisis Center  
Children's Grief Center of El Paso  
Community Solutions of El Paso, Inc.  
Compassionate Friends  
El Paso Federation of Families  
Health and Human Services System  
Planned Parenthood Center of El Paso – Young Fathers Project

**Tattoo Removal:**

El Paso Tattoo Removal

**Tennis:**

El Paso Youth Tennis Center

**Therapy:**

El Paso Therapy Consultants

**Thrift Store:**

Ysleta Lutheran Mission

**Tobacco:**

American Lung Association of Texas Western Region  
Centro San Vicente  
Love of Life Center  
Texas National Guard Counter Drug Program  
Total Quality Management

**Transportation:**

Texas Dept. of Transportation – Medical Transportation Program

**Vision Wellness:**

Prevent Blindness Texas – West Texas Branch

**X-rays:**

Centro San Vicente

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